







HEAD START

FY21 Monitoring Kickoff





Welcome

- Thank you for joining us for our FY21 Monitoring Kickoff!
- There will be an opportunity for Q&A (via chat)
- The webcast will be available for future viewing on the ECLKC



FY21 Monitoring Overview

Key Monitoring Updates

- Focus Area 1 (FA1)
- Focus Area 2 (FA2)
- CLASS®
- Protocol Highlights
- Report Structure
- Navigating Monitoring During COVID-19

FY21 Monitoring Highlights

- All reviews will be virtual
- CLASS ® reviews are suspended until further notice
- Focus Area One reviews begin November
- Focus Area Two reviews begin January
- No planned unannounced reviews

FY21 Monitoring Process Changes

- Grantees will receive a 45-day notification letters through HSES correspondence
- Grantees will share information about comprehensive service delivery before and during the COVID-19 pandemic





FY21 Monitoring Overview

FA1 reviews will begin the week of Nov 2nd

- Virtual five-day review (1 reviewer)
- Opportunity for the grantees to <u>describe</u> the program's approach to providing quality services
- Daily discussions
- Grantee collaborates with the assigned reviewer to develop the schedule for the week, which includes the time and participants for each facilitated discussion

FY21 Monitoring Overview

*FA2 reviews will begin the week of Jan 4*th Virtual five-day review (average team size is 4)

- Opportunity for the grantees to <u>demonstrate</u> the program's approach to providing quality services
- Includes <u>virtual</u> data tours, document reviews, fiscal explorations, and ERSEA file reviews
- Discussions are with Management Teams, staff, the governing bodies, and the policy council

Protocol Highlights

Grantees will have the opportunity to:

- Share the program's strengths, creativity, and approaches to providing quality services
- Discuss how CARES ACT funding is being used
- Describe how the program determines programmatic, child, and family outcomes
- Share ERSEA strategies

FY21 Report Structure

The report structure will continue to have:

- Highlights
- Summaries
- Opportunities for Continuous Improvement (OCIs)
- Area of Concern (AOCs)
- Area of Non-Compliance (ANCs)
- Deficiencies



Unprecedented times!

Navigating Monitoring During COVID-19

- Understand service delivery may look different
- Learn about the ways you are supporting children and families
- How you are engaging your board, policy council, and community stakeholders
- Strengths, barriers, and creative solutions





Reminders

Protocols:

- FA1 Protocol will be posted on ECLKC October 2020
- FA2 Protocol will be posted on ECLKC December 2020

Virtual Expo:

- Re-launch for FY21 in October 2020 more information coming soon
- Grantee resources

