



NATIONAL HEAD START ASSOCIATION

Responses to Reopening

Table of Contents

What safety procedures do you think need to be put in place at your program to reopen?

How might you modify your own practices to accommodate whatever social distancing guidelines are still in place in the fall?

What do you think staffing will look like?

What specific supplies are you looking for?

What technology needs do you have?

What sanitation needs do you have?

What mental health supports do you think are needed for both staff and families?

What additional flexibility do you think you'll need?

How might you help children who may be at a different place academically and socially than they typically would be if they had uninterrupted access to preschool services?

What safety procedures do you think need to be put in place at your program to reopen?

Sheri	Reopening will be a challenge for all of us. We have to reassure families and staff it is safe to return. Also, getting enrollments complete is going to be a challenge once our state reopens. We NEED guidance or a play book on reopening.
Cathy	will Head Start be putting out guidelines for what classrooms will look like in the fall? Such as social distancing, number of children in a classroom, etc.?
Vicky	What happens to the money if there is no summer programming?
Pam	Center-based programs depend on braided funding to provide quality ECE. (HS, Child Care, and Preschool for All or Prevention Initiative) What do programs do when more families do not qualify for child care and still need a full school day of HS?
Adriana	Are there any new guidelines for health program services? What changed regarding a child's ongoing health status (physical and dental)?
Alysha	We have been lucky to partner with a local church for household pantry type items (shampoo, toilet paper, paper towels, etc). The timing for this crisis could not have been better. Would funding for emergency household needs be something that could come?
Lisa	what about PIR for 19-20
Rachael	Children's Medical Requirements and the DCFS Licensing Regulations that direct such. With children not having the ability to obtain the necessary immunizations and/or medical requirements due to the COVID-19 pandemic this will need to be considered when reopening----
Moises	Right now we are about to receive add'l funding from the Cares Act. However, once the full financial impact of the pandemic has hit, is there concern we could begin to see reductions in funding?
Georgina	sanitation
Pagie	spacing
Kim	Individual supplies for children
Heidi	Taking staff temps

Amy	Smaller ratio and 6 feet apart rule concerns
Ashley	new temperature policy for centers
Christine	Exclusion policies
Shirnetha	How to maintain ratio due to CDC?
Adriana	we may be putting in place a temperature screening for all staff and visitors
Lisa	health screenings for everybody
Toya	Changing policies, purchase cleaning supplies, gloves and mask for employees
Rachel	children and staff safety with little ones
Kimberly	masks take temp.
Bridgett	What process will we be using for daily health checks?
catherine	What does social distancing in the classroom going to look like?
Christine	Is this where I post my ideas?
Angela	Will we need PPE
Crystal	Mask, hand sanitizer
Laure	increasing disinfection routines
Sarah	Lots of cleaning to keep kids and staff safe.
Sheri	Masks, professional cleaning, attendance policies
Tonya	Is this the chat box?
Nicole	PPE in place
katrina	PPE, policies, procedures, materials, training on new safety protocol
Christina	For some smaller sites how can they maintain 6 feet of distance
Joyel	Classroom size?
Kristi	How to do applications for next fall safely...
Toscha	Very concerned about safety of home visitors going to the homes of clients
Jamila	Less children in the classroom
Heidi	Taking kids temps before entering
Tricia	Review Sanitizing, new procedures in childcare center etc

Jennifer	Sanitizing in and out; more sanitizing supplies Taking temps; only allowing 1 parent in the classroom at a time
Terina	How to maintain social distancing in the office setting
Cristy	What the Home Based Program will look like?
Mary	The ratios in the classroom and self distancing
Theresa	tent outside, no contact thermometers, masks on hand. maybe not letting parents into the building??
Janell J	We are looking at dismissal procedures to keep large groups from forming.
Bethann	thinking about curbside drop off and pick up and what that might look like
Monica	Changing daily health checks, smaller class sizes, how meal and nap time will look.
Maria Julia	substitutes for staff out due to exposure
Pam	Screening of staff and children as they enter the building
Carrie	With our current state restrictions parent involvement in the classrooms will be greatly affected
Robin	Where do I find the block?
Susan	We are concerned about how many children we can physically safely have in a classroom? Yet we have to maintain enrollment.
Allison	issues with masks. Required or not? Each state is different. And will we be able to find any?
Karen	Taking the temperature of staff and children on arrival.
Kristy	No contact thermometers, cleaning supplies, PPE for staff, Face shields for Speech therapists, cleaning playground equipment.
Pam	Wondering about classroom size, since some are recommending no more than ten people in a space.
Ann	Safety devices masks gloves
Faye	Are the class sizes going to be reduced?
Susan	classes sizes to support distancing
Crystal	pick up and drop off procedures shared spaces class sizes

Donna	social distancing, missing medical documentation because no appointments can be scheduled, cannot do enrollment applications
Joanne	Drop off and pick up procedures
Katherine	Policies and Procedures, Funding for Additional Costs, Temperature Taking,
Tanya	testing of all staff before start up?
Christine	How do we prepare the facilities?
Georgiana	Provisions for children who get sick while at school as for separate areas
Erica	Home visiting procedures - what if families are not comfortable having people directly in the home and want to do virtual visits?
Melanie	masks, temp checks for staff/children, how to purchase additional supplies, additional cleaning responsibilities
Jennifer	Will the ratios for classrooms be changed with re entry?
Kim	PPE equipment availability TTA for staff, children, parents
Lisa	staff to greet and evaluate kids/parents before entering
patricia	will we have to wear PPE
Bev	taking temperatures, purchasing cleaning supplies, masks
Rashel	Securing high quality thermometers for no touch temperature readings upon entry
Angel	Drop off and pick up
Bridgett	Will we have enough PPE to keep staff safe?
christy	Concerned about how to do morning health checks.
Jennifer	Is there a chat box?
Lynda	Wondering about the need for staff to wear masks and the limiting size of classrooms?
Jennifer	Staggered drop off and pick up
Stephanie	I think it is going to be really difficult because what if a child gets affected while at the center, who is liable?
Cristy	How will we keep families and staff safe?
Kathleen	protecting staff screening before the child enters the center

	What if a child get sick while at the center safety protocols for closing and reopening the classroom
Melinda	We need germ x for our programs
Nancy	How to provide HS/EHS programming if we have to social distance/wear masks/fewer children in the room
Nicole	How will we accommodate reduced class sizes?
Laure	Figuring out attendance...some mentions of staggering entrance...how to do that with staff and ratios
Ruby	Many questions regarding Safety, would we have to think about ratios in a different way
Alice Marie	Arrival and pick up may need to be different with the social distancing guidance
Lisa	class size
Kathy	Masking young children, is there guidance on this?
Pam	Working with staff to determine who is able to return to work. (considering their own health conditions)
Dawn	What is transportation going to look like?
Leticia	New ratios to meet state guidance, new procedures for arrival and screening for health, equipment for staff to keep them healthy, new walls and divisions in common areas...
Sarah	Are we going to have to end things like family style meals?
Jenny	How to rebuild the safety connection between children and staff
Karen	Are child / staff ratios going to change?
Susan	Training Education and Maintenance staff on new policies for cleaning, sanitizing and disinfecting. Also, staff and child illness-temperature checks. And being able to purchase masks, gloves, gowns, PPE equipment.
Teresa	Drop off and pick up
Heidi	time changes of class time due to disinfecting in between
Dian	Thinking about enrollment thinking about how this has affected children emotionally
Genevieve	Training for staff on new procedures. New how sick is too sick guideline.
Shirnetha	How to conduct health screenings for parents and children?

Tanya	That is a huge one. Parents and what will be allowed for when a child is sick. Our parents bring their children with all sorts of illnesses. Will there be more strict policies to support sick children?
Valerie	How do we do social distancing?
Beth	How to make the transition as easy as possible for both children and families.
Margie	well staff have to wear masks
Peg	We are thinking about temping children and adults; new strategies for sanitizing (with special consideration to how we sanitize technology), we are thinking about purchasing button down shirts for staff to wear (multiple) Lots more
Sandy	Daily health checks Temperatures touchless? sick room staffing, PPE
Lakeisha	Will there be specific guidance as it relates to face to face instruction? and Home Visits-Staff Parent Conferences?
Leah	Eating or lunch time family style will be different
Mollie	Head Start classrooms include 20 children but recommendations are now only groups of 10. How do we serve all our current families?
Frieda	Do we need to have them walk through a bleach solution like Taiwan? How are current Head Start classrooms opening? Is there social distancing?
Gail	Family educators going into homes and how to keep families and home visitors safe
Jennifer	Reduce classroom size
katrina	gathering all recommendations and requirements so that we cover everything
Kristy	procedures and processes for sick staff members.
Crystal	Staff that can't work because public schools are closed.
Deborah	Is it realistic and developmentally appropriate to ask young children to social distance?
Mary	Concerned about the number of staff needed for extra health systems sign ins etc
Deb	teacher:child ratios

deborah	the cleaning of the sites/classrooms has to be how specific, i have heard the terms disinfect, sanitize, and 'decontamination' which present all different kinds of levels...
Lisa	sharing of materials by multiple children
Tricia	New drop-off & Pick-up Procedures
Heather	Safety procedure considerations; how will children be dropped off while maintaining social distancing. Will we need to take temperatures at drop off time?
Ramona	will there be a waiver of the In person interview for eligibility? Will chronic absenteeism be included in PIR next year? What about group size limitations from the county? How will we get enough PPE and cleaning supplies?
Ronda	Will we need to continue to wear masks with the children
Casey	Hand washing, and procedures for sanitizing would be safety procedures to be put in place.
Karen	NC has to meet NC licensing which has developed guidance. Many NC Head Start programs are working to purchase thermometers. One grantee mentioned purchasing additional cot sheets to wash more often or more toys to rotate more often.
Patrice	how will the social distancing will effect the daily routine for the children at play
Suzanne	ppe, teaching children social distancing, new staff/child ratio requirements, will staff return,
TeeNeka	Yes, thinking of all the possible policy and procedures that will have to go into effect. Thinking about any possibility of Social Distancing and Class size reduction.
Jane	How do you bus with social distancing a reality now?
Ann	Receiving children using social distance guidelines 6 feet is long distance
Bina	adult child ratio; social distancing procedures
Kristy	class ratio
Janet	Cleaning of our buildings
Danielle	What will be the options for employees that are high risk or that are primary caregivers of a family member that is high risk?

Joyel	Taking temperatures when they arrive, what will meals look like - will children need to be 6 feet away?
Georgiana	Is there PPE specifically for children while waiting for parents to pu
	Should we looking into a different procedure for drop off procedures
Katie	Concern for keeping the building sanitized in an appropriate way
Allison	Issues around drop off and pick up procedures and the added time and staff needed to get children in the building according to CDC guidance with the temperature checks.
Lorrie	What about home visitor's concerns regarding going into the homes too soon?
Julie May	concerned about PPE for home visiting, how to verify family members aren't sick before a home visit
melissa	Maybe meet kids at the door instead of allowing parents to come inside
Pam	Yes, where sick children can go too... thinking about having to find bigger buildings with multiple rooms.
Tracy	How do we ensure families that their children are safe
Susan	Will there be any new health and safety regulations .
Karen	How do we keep 6 ft distance during meal time
Amy	Recruitment
Nicole	Cleaning procedures Drop off and pick up
Evelyn	setting up the classroom so children can keep 6ft
Fay	Will centers be getting thermometers to check temps of employees before starting work? How will Social Distancing look like in the centers?
Cathy	smaller number of children in class to provide for social distances?
Kim	Health cks for staff and children, limiting access into building, drop off/pick up
Marci	Putting new policies for drop off, pick up, when children are sick, when staff are sick, maintain social distancing, sooo much more
Chiffon	Masks for children and staff
Cindy	Will staff have to wear masks?

Laure	do we change child drop off to outside the center rather than in the classroom? Is our Licensing going to change
Norma	what kind of safety measures do we need to have in place in accepting children into our centers
Betty	will there be Head Start program instruction for re-opening or will we rely on state regulations.
Jennifer	will ratios change and the way a class is set up. like more sq foot per child smaller classes cleaning etc
Dian	thinking about STAFF and their well being as well,
Lora	Can you please email us to let us know?
Julian	What does recess scheduling look like?
Janell J	How to keep a teacher's mask from frightening a child.
Frieda	Will children have to wear masks at all times?
Jennifer	Staff safety and protection procedures and cleaning
Lisa	switching from sanitizer to disinfect
Alysha	Additional spacing for nap time would probably be a great idea. Maybe more spacing for meal times and lowered capacity in learning centers.
Angel	Legal liability if someone gets exposed
Janine	Will the classroom ratios expectations change once we reopen?
Marianne	What about visitors?
Nicole	Social distancing in the classroom with our current # of enrolled children.
Susan	WE are already composing new protocols which requires a lot of new equipment such as touchless thermometers, soap and towel dispensers, etc. We are collecting figures now. Not cheap.
Ann	hugs and kisses ???
Corey	We are concerned about group sizes decreasing, and being able to serve all children with concerns about shared space.
Tracy	What does safe look like?
Diane	How would Home Based look?
JESSICA	Will there be new communication procedures with parents?

Jacquie	If we need to cut down our number of students to meet the space guidelines? How do you keep young children 6 feet apart?
Lynn	How will we reduce the class size and number of days of school. New cleaning schedules
Toscha	Will children need to wear masks? That might be hard for them to manage.
veronica	yes will class ratios change?
Kimberly	When we return, will staff need to be tested, will we take the parents, children and staff temps when they enter our facilities. And all of those policy changes you mentioned.
jodie	will we have to take temperatures of each child prior to entering
venita	thinking about staff losing some of the warm fuzzies that the children need - teachers afraid to get too close.
Kim	Funding coming in on time
Karen	Will need infrared thermometers, and maybe station set up outside the building, with a plexiglass barrier
Lisa	feeding children in a classroom
christy	Ratios- How will we serve 17-20 children and still keep them apart? Will HS be reducing class sizes?
Dawn	providing space to have meals a safe distance apart
Pam	How will class size change? Will staff and children older than 2 wear masks?
Nancy	social distance on buses if we transport?
Norma	food handling during meals
Angela	New Protocol for Staff and Children to prevent the spread of COVID-19 thinking about congregating on the playground is common for children. How do early educators wear masks and still be an effective educator and social and emotional for infants?
Carla	I keep getting an error code 232001 " This video file cannot be played"
Jamila	No sick child will be accepted in the classroom even with normal cold.
Laure	how do we pay for recurring technology upgrade costs?
Nicole	How do we effectively adhere to social distancing when Early Childhood is all about close interactions.

Bridgett	What does disinfecting the playground between classrooms look like? Who is going to be responsible for doing this?
Jennifer	Wearing masks; toothbrushing (do we need to suspend toothbrushing?); family style meals (do we suspend these as well?)
Susan	Safety procedures: no tooth brushing, change in meal procedures, drop off and pick up safety, concerns for older teachers
Janet	Transportation
Shirnetha	How will we manage expenditures due to COVID-19? This will increase the cost of operating the program.

How might you modify your own practices to accommodate whatever social distancing guidelines are still in place in the fall?

Barbara	How will transportation/proximity of children and staff to one another on the bus change?
Dian	parents come into the center and sign the child in and out how will that be affected
Kimberly	Jobs ? Will 2 teachers still be in a classroom
Sue	I've noticed a lot of child care guidance from states has included 6' distancing. If that is our guidance I wonder how programs may accomplish this?
Suzanne	new drop off/pick up procedures, new way to conduct intake of new families
Christine	maintaining center based enrollment or transition more children to home based
Ramona	How can we do no touch signatures for drop off and pick up and comply with state licensing standards?
Pam	Will children have to wear masks? If so, how will that work with taking them off for meals, etc.
Angel	Low attendance bc parents are not yet ready to return.... afraid.
Becky	There is a lot to think about ...how do you keep young children from hugging and playing close together.
JoAnn	increase amount of square foot per certain number of children
Twjonia	How policy for sick child pick up and return may change
Wanda	For programs that provide transportation, what can be done for best safety practices with this new norm
Diana	being able to get cleaning supplies and PPE's
Sarah	My center is debating offering a 1/2 day sessions. I'm concerned that having a morning group and afternoon group is defeating the purpose of limiting cross contamination.
Robin	What do we need to change in transporting children?
Connie	teethbrushing changes
Dee	TEMPERATURE CHECKS FOR ADULTS AS WELL AS CHILDREN ?

Heidi	No family style eating
Crystal	daily staff/ child wellness = symptoms check
Guadalupe	as a home visitor I will need to make sure that any family members are sick at home before I go
christy	How will we do mealtimes? Keep kids a part.
Sarah	Transporting children on buses
Tonia	Better way to get children better play areas on the playground
Marci	What is the liability for staff that have underlying health issues and returning to work
courtnei	Going into homes for home visitors. What will be safe for distancing.
Connie	How will home visits take place for home-based options once they resume?
Danette	we need to make a plan of action for health issues that come if a child gets sick. Maybe have morning check using temp
Tim	We are learning from our work in doing work with child care...space to allow for social distancing...deepened cleaning
Crystal	changes in policies around sending home children and staff with fevers
Katie	Should we consider touchless soap and paper dispensers
Susan	We are asking to purchase these items in the COVID 19 grant - cones, therms, hand washing equip, wipes, etc.
Dian	meal times, we have family style, is that going to be different
Isela	Will there be guidelines to follow as we are opening to allow children back in school.? Will the Program be required to have parents follow the policies more efficiently?
Lisa	Maybe less children per class
Suzy	Additional hours for staff will be needed with additional health checks.
Beth	Along with daily cleaning of our centers/classrooms we are wondering about scheduling regular deep cleaning. Also wondering about whether we will be able to bring 90 HS children into the center at one time. Will we need to stagger center-based care? Offer half the enrolled children one day then the other half the next?
Yolanda	What changes will we need to make to Home Based programs, recruiting, in the home visiting, etc

TeeNeka	will we have to ask for a waiver to offer am/pm due to class size?
Allison	If class sizes are reduced for social distancing, will OHS still pay our current funded enrollment or will they make us cut our funding as grantees?
Beth	Will we be able to get all the protective gear we need to keep staff safe? Masks, gloves, etc...
Kimberly	and I guess the ratio question is in regard to social distancing?
Lilian	Is hard for me to think how we can reopen the program there is so scary but we need to have a lot of things to do about
Shirnetha	How does this impact transporting children?
Karen	What is the expectations for class sizes and if it is 10 in a room what does that do to being fully enrolled?
Amy	In Colorado, we are going to be limited to 10 children per classroom. I'm concerned about being able to serve the same number of children in more classrooms. How do we find/afford more space? Are we going to be able to afford a teacher for each new room?
Karen	Grantees are purchasing dental kits to send home now. That is especially important as programs may not be able to brush teeth when they reopen.
Lisa	The new directive no more than 10 children in a classroom
Jennifer	On the bus, children cannot sit next to each other
Ruby	Staggered scheduling as well as transportation
Ann	smaller class size alternate days
Jamila	Wear mask all the time.
Monica	Taking temperatures at the door
Pam	Masks on home visitors.
Frieda	If we run a full day program, could we alternate days with virtual programs so children get some in person learning and some virtually?
Kathleen	we need to continue with screening for drop off and pick up
Angela	smaller group sizes- part day for one half of the class
Toya	lower class ratio, one class on the playground at a time
Janet	Meetings modified
Heidi	Wonder if busing with 20 kids on board should even happen

Cathy	might have to remove furniture and equipment to make more space,
Neeta	Will children be required to wear masks and will the program have to provide them?
Tim	We may have to find space for social distancing..
christy	We would like to bring 1/2 the children in morning and 1/2 in afternoon but don't know if it will be allowed!
Nancy	Alternating days that children attend
Joyel	New Health Policies - sickness protocol/tolerances will change.
Bridgett	We are thinking about practices for the summer. I hope that we can come up with a curbside drop off and pickup system.
Guadalupe	I think staying remotely for me is the safest way to continue in the fall
Crystal	home visitors may need to continue to wear masks for visits
Dawn	scheduling enough time to clean appropriately at the end of each day to remain within budgeted staffing and funding
Inga	Providing forms for parents to complete online.
Genevieve	Considering morning/afternoon sessions in order to reduce class sizes but still serve many families.
Pam	More virtual meetings for parents or staff.
Allison	Concerns about bus transportation and social distancing
kelli	If the ratios are lower in the fall. We will not have enough physical space for full enrollment.
Sharone	How would we handle the children with underlying health issues?
Stephanie	I think it is going to be difficult because kiddos don't know boundaries.
Dawn	Availability of cleaning and diapering supplies is a concern
Katie	have less children in a classroom -reduce ratio and have a limited # of children in a play center
Danice	just being able to get supplies due to backorder status
Kim	purchasing sinks for classrooms due to so much handwashing
Lisa	Discouraging children interacting with each other

John	Group sizes will be held to 10 including children and adults. So we will only be able to serve half the number of HS children
Danielle	Continue virtual visits for home base families that would more comfortable with that option.
Bethann	lower class sizes, additional staff
Mary	I want to see data on programs that have remained open or are opening
Janet	Events and parent involvement
Toscha	Some of our team members have health conditions that put them at greater risk. Concerned about protecting their safety.
Sandy	smaller classroom sizes, staggered drop off and pick up times. Bussing?
Alison	I'm worried about doing hearing and vision screenings- we are home based EHS
Crystal	center staff may need masks ongoing
Corey	We operate a home-based EHS. and wondering how long we can continue to provide quality services remotely in that format.
Tammy	Currently we serve 17 children in one classroom. We are thinking about limiting that to 8 children.
Lisa	what type of masks are recommended for teachers?
Mollie	Maybe serve some kids on Monday, Wednesday, and some on Tuesday, Thursday. Stagger/ time slots for drop off and pick up.
Carolyn	class sizes serving meals individually issues with transportation/busing accessing cleaning supplies exclusions for sick children/attendance issues
Karen	My biggest concern is with physical distancing and smaller group sizes that will impact classroom sizes, we may not have enough space to fully enroll
TeeNeka	will the minimum number of hours be reduced from HS
Karen	Another program mentioned purchasing additional washer/dryer with CARES Act funding
venita	sharing spaces with head start and extended day creates a sanitizing situation.

Tamara	I don't seem to be able to see whatever people are sending in. How do I see that?
Angel	Where can we see that checklist that you referenced?
Norma	Social distancing is the biggest. So what would our numbers for children and staff be
Karen	We are working to declutter classrooms to minimize contact between children. Also staggering children for arrival/dismissal
christy	We are thinking about bus routes? We have small buses. Our children will not come without bus
Neeta	Will we need to hire additional teacher and aides?
Elizabeth	What do family engagement events look like for this coming year?
Tim	We may need to move back from 1,020 hours in order to make better use of space with less density...
Pam	Decrease class size. No non-essential visitors. Curbside pick up for all deliveries.
Donna	how can we ensure that when families arrive, they are accurate about their health assessments? What about home visits for home visitors and teachers?
Gabrielle	How do teachers cope with bouts of depression and finding support?
Pam	Staggered drop off and pick up times.
Melanie	may have to reduce class times to provide services to all children - or reduce # of children served :(
Janell J	Children shouldn't be worried about social distancing. If we are well enough to care for them, then we should be able to hug child and co-teacher as well.
Suzanne	will we need to get portables or something to accommodate all children due to low ratio requirements
Heather	I am trying to think about how transporting children via school bus may look like with social distancing.
Tonya	are programs concerned about the opportunity for operating a summer program?
Kimberly	MI has already determined that teachers caring for children of essential workers must wear masks at all times
Melissa	How do we continue to do family style dining safely?

Susan	Meal time will be quite a question. 6 feet between children?! yikes No more family style. Extra staff to accompany a child for possible virtual special education services (speech, OT, PT, etc.)
Yolanda	Modified services for Home Based will need to conduct virtual meetings, and a type of virtual hyperlocal news sites for recruiting.
Dian	I am the Education Specialist Coach, I go to each site and do informal and formal observations for CLASS how will this look
Erica	Should we have set spaces that have technology for virtual visits? Also, should our confidentiality documentation change?
Susan	suspension of family style meal service.
Miranda	Attendance policy for sick children and families. Home visiting policies for teaching staff, home visitors and family service workers.
Nancy	Checking temperatures for children and staff on arrival
venita	budget to do periodic deep cleaning.
Lisa	Access to sinks
Jennifer	do we need more classrooms if the ratio changes. how are we going to do that with funding? will some children be turned away for lack of area and safety supplies
Susan	As Administrative staff, we will have to meet in small teams, to keep the 6 ft. distancing, wear masks, health screening of staff and isolation, and increase hand washing!
Tammy	The 1020 hours will this still be mandated?
Deidre	Once we reopen, how do we balance parents returning to work or school and if their child gets sick during the day? I guess the potential that parents might not be able to leave work right away or are just starting new jobs
Theresa	we talked about taking temperatures of all the children and staff before they enter the building. hence the tent outside. We don't have the space to reduce our number and serve our numbers we are required to serve. , but it might be in the best interest of all members.
Dr. Sharon	We have put in place a reopening committee address all that you have spoken of and more.
Kathleen	additional staff

Adriana	Where is the guideline available?
Bina	some staff take turns to work from home
Erie	Are there a list of guidelines to reopen centers
christy	We are looking at clear dividers to separate spaces.
Sheri	We do not have access to additional space, do we need to social distance children? Can we change our ratio and enrollment numbers without losing funding.
Megan	Modified home visiting. Continuing virtual visits and porch check-ins to ensure staff and family health
Kim	Decreased ratios and how that effects enrollment and attendance
Katherine	Limiting class sizes, opening up additional spaces for napping, single class recess, amount of toys out to play with, cleaning timelines, bathroom routines (we only. have one per gender)
Marlene	Will home visiting for Early Head Start resume at the same time as Head Start opens sites?
Connie	Will there be changes to brushing teeth?
Lisa	Children need to be fed individually
Corey	I would love to see other state guidelines shared with all programs.
Nicole	We have discussed having 3 year olds come on 2 days a week and 4 year olds 3 days a week, to split up classroom.
Kathleen	we will need more classrooms
Laure	reduced class size ...means we will have to make an official request to reduce enrollment? so hard to do in a short amount of time
Nicole	Maybe start AM and PM sessions again to adhere to reduced class sizes. Maybe purchasing smocks for teachers to wear daily and using the EHS shoe covers for HS too. Maybe finding clear masks for teachers so children can see their face...???
Ramona	doing enrollment paperwork over the phone, only meet in person for signatures. start using docusign for some signatures
Nancy	PPE - or at least masks, smocks, gloves in addition to routine supplies
Sandy	Staff for cleaning and disinfecting materials in the rooms.
Beth	Are we able to see all the questions/chats?

Dirk	Finding the capacity (# of staff and space) to meet physical distancing requirements is a major challenge.
Beth	Every August we bring all staff (150) together for an All Staff training. We are in the process of reviewing that practice. May need to use more technology to reach everyone to avoid having that many people in 1 place.
Pam	How will we stay fully enrolled with limited class sizes?
Ann	what do you do when staff have temp send home ? out of ratio
Stefanie	Re-orienting families even prior to entry as those procedures/policies are different/will be different going forward. What are families going to need to be successful as a part of the "reopening" process.... How will modified practices impact staffing/staffing needs/etc. What does it look like for Home Visitors even.
John	Transportation will likely be limited to one child per bench on buses
Kevin	plexiglass is something our centers are using
Tim	We are concerned regarding both staff and parents where fear will keep them from returning...
christy	We are looking at purchasing cloth masks and aprons for staff.
Dian	Pre- Service Training for staff; where we train on policies and procedures
Kristie	Manage daily schedules to include 2 circle times and meal times for the classroom.
Pam	No combining classrooms at the beginning or end of the day. Before and after head start hours when child care is provided.
Ramona	Use Zoom Health for parent meetings
deborah	how will grant funding be affected if/when classroom enrollment is limited
Frieda	If we need to have consistent staff with each classroom, should we hire one sub per classroom for the year?
Janet	Schedule for attendance
katrina	staggering classrooms or schedules, serving less children per classroom
Donna	what about at risk children, families, staff
Kimberly	I just can't see trying to keep 20 students socially distanced.

venita	playground cleaning and rotation of classes to limit number of children on playground - scheduling must be redone.
Leona	Virtual home visits
Bev	training staff on new policies prior to starting
Kathleen	we will need protective gear for teacher and center staff members
Megan	Utilizing PPE at centers on home visits.
Lorrie	EHS home visitor's concerns regarding entering the homes too quickly and then safely.
Pam	More training and vigilance on cleaning
Christine	I dont understand how infants and toddlers especially will be able to operate in a room with social distancing.
Kim	Continue remote to replace HV until safe
Ashley	Time to sanitize the entire center after close every night, may require us to move pickup time 1 hour earlier.
Lisa	How can children with ifsp/iep receive services
Suzanne	effects to recruiting - social distancing makes that hard
sue	going back to the first question, I work in the Home based program which is home visiting program...I cannot imagine the plans for my program and what changes can be made
Susan	I could send our chart of costs that we are asking for. If some staff still need to work from home we need more laptops, smart phones, and OH rural access to internet signal! :)
angela	ratios; toothbrushing; volunteers; drop off pick up; sanitizer, naptime or limit naptime to 3 year olds; stagger meals 5 children at a table at two tables while other children in centers; how to limit group size when 20 are in each class and we offer full day services with no additional facilities and staff; health screenings before children enter; PPE for all staff and masks for children age 2 and older; parent meetings policy council and other program functions continuing on zoom; continued services for home-based and socialization; altering family style meals and the list continues
Beth	Requesting COVID-19 stimulus money to support bringing our enrollment staff back over the summer, if possible.

Joyel	Perhaps a combination of face-to-face and remote meetings...
Katie	Virtual home visits
Brenda	Getting staff to feel comfortable to go back into homes. People will have different levels of comfort
christy	We are worried we will not be able to get the thing we need as many of the companies are on backorder.
Maria	Our office is one large room so we are going to try to have plexiglass dividers installed As a Family Day Care program we will be placing extra care and resources in the cleaning aspect
Theresa	We need to purchase more technology as right now many staff do not have laptops to work from home and we could do more virtual work for home visits if we had that technology.
Crystal	disinfecting outdoor climbers, playgrounds
Megan	Limited staff in buildings due to available space
Miranda	Possible changes in classroom size based on the state's social distancing guidelines.
Moises	Be sure to ask parents what would make them feel comfortable. We may be missing actions we can take if we don't get their input even if there are guidelines to follow.
Susan	upgrading of IT to support social distancing at drop off and pick up times
Susan	For CPR/FA classes, we will have to limit class size, keep the 6 ft. social distancing, wash our hands before class, and after class, be mindful of our cleaning process of the manikins.
SABRINA	Using more zoom
Lisa	No group time

What do you think staffing will look like?

Dian	How will we conduct training for ERSEA, for Family engagement, Professional Development, WE are using a lot of online trainings as well
Salud	For parents that bring their children with face coverings and request that they wear them throughout the day, how do we go about that?
Beth	Requesting funds for technology - purchasing more Ipads and/or laptops
Isela	Is this going to be a gradual thing that happens or will it just be one day we are going to be open and business as usual?
Barbie	It will take great precautions to send home visitors home to home.
Norma	Virtual teaching
Jamila	Thanks. some of our sites is related to school districts and some not.
Jennifer	Clarification, summer school funding for children transitioning to kindergarten is for in-center services only? Correct?
Jessica	Getting creative with how we screen families -- totally changing up the process so that we have fewer families in an area at a time
Susan	Arrival Departure much more structured and directionally guided.
Diane	Family Style Meal
Ann Marie	As a Support Specialist who is in the office daily I am concerned about how many staff will be in at a time in our crowded space. And how are others are making it work?
Lisa	encourage outdoor time instead of indoor
Christy	Making sure all forms and/or information for parents is available on a website, facebook, and possibly on a table near the office areas.
Yolanda	Home Based meetings can conduct socialization through Zoom meetings
Julian	When and if we are to come back this school year can we still provide the children with the food link program for UPK ?
Pam	Need to reduce hours of class time to accommodate rotations.
Sheri	All Staff (preservice) will be virtual or not happen at all. More virtual meetings will be in our future.
christy	We are doing well with recruitment via social media and over the phone

	applications.
Heidi	Should we limit the number of kids in program
Melanie	How to over-staff to accommodate those with minor symptoms of illness (sometimes related to allergies, etc. which has been assumed as not being contagious, but also not tolerated in the future)
Georgiana	Will programs be sanctioned for 45-90 day deadlines when they are not met due to doctor visits not being scheduled timely. Is the Office of head start looking at this standard?
Denise	Socializations for home-based Early Head Start.
Janell J	Hopefully our virtual visits with children will show the teacher's face and then show her putting on a mask so child gets used to seeing the teacher with a mask, rather than walking into class and seeing all adult masks.
Angela	we see using more online communication to parents as a need moving forward i.e. policy council, parent meetings, end of year celebrations, family events.
Dirk	Maintaining enrollment if only virtual options are available for some due to physical distancing is a concern
Soheila	Who provide PPE for children?
Julie	Reduced class size means a reduction in total number served - smaller classrooms will have a very low number - poses challenges!
Barbie	Families will need resources for PPE for home visits
Jacquie	How might this change Home visiting?
Christy	One class at a time on playground Training would look more to continuing online, zoom calls,
Corey	If we have to break up our group sizes, we will have space and staff issues to be concerned about.
Heidi	for the fall...not 20 in the classroom.
Bridgett	We plan to divide our playgrounds into smaller sections so that multiple groups can still be outside just not in the same space.
Pam	Monitor absenteeism to determine potential health concerns. (including but not only COVID-19)
Sheri	How will we use our T/TA budget funds for this year with all of the

	cancellation.
Teresa	will there have to be tighter restrictions for children who are sick? for sending home and for coming back?
christy	Staff are worried and we are too. We fear some may not come back to work in the fall.
Christine	Scheduling is a challenging with cleaning one area before another class comes in. Who and how does this without losing direct supervision of the children
Norma	Our entire daily schedule would need to be modified due to social distancing which affects staff and children
Jennifer	So no opportunity to use these funds for remote learning such as using tablets or weekly packets, etc.?
Susan	If social distancing and "stay home stay safe" by state Governors orders are still in place will HS distant services still continue in the fall as they are now.
Suzanne	in kind - volunteering if parents won't be allowed in building in the beginning.
Janell J	We may be the one taking child from parent outside the center.
Theresa	Our town was very strongly hit with many cases and deaths. I anticipate a huge increase of mental health services when we moved towards the summer.
Susan	Prices of a lot of the PPE and personal sanitation items have gone up due to high demand.
Julie May	very limited # of participants at Group Socializations, with more group sessions held
Guadalupe	as a home visitor going to the homes has to change because it is hard for children to understand social distance and keep their hugs to themselves
Jamila	On line training
Laure	our staff are loving the remote training...reduces their travel time
Janet	Mask?
melissa	Kitchen helper
Dirk	Keeping everyone (staff/parents) engaged when so much virtual services are required is a challenge....
Pam	More people so we can separate sick children

Joyel	Less gatherings of staff for meetings, and socializing....
Kelsey	I honestly think at this point it is too early to know.
Maria	Our meeting space is limited and our PC and Policy council meetings were super crowded we might have to have small meeting that take place more often
Jamila	Yes, ratio should be less.
Georgiana	What about toothbrushing recommendations for classes?
Laure	Yes we will need more staff and those are recurring costs added to our personnel budget
Bethann	need one staff to just do toileting and diapering all day. one staff handles all food, one staff does child curbside pick up and drop off
Crystal	More subs/ temp for teacher call outs
Kathleen	we will need more staff and floating staff members
Shirnetha	We would need additional staff to reduce ratio but funding is not flexible.
Jennifer	A worry: at times, we just put staff in the classroom for a bathroom break for a teacher - should we continue to do this? If we do, should we all have masks on?
venita	we need nurse stations.
Teresa	many more subs will be needed. WE have to abide by state ratio requirements so breaks and planning may have to change.
Katie	I think we need more staff to help control the distancing
Sheri	We want to bring back all of our staff. We will be requesting extra days for enrollment staff. Until we know we can reduce ratios, we will not hire more staff.
Guadalupe	child ratios in classrooms has to change
kemmy	I think the additional staff should be provided in the classroom.
Susan	I think we will need more subs, as if a staff is sick with a fever or symptoms of possible COVID-19, they will not be able to come to work.
Bridgett	Staffing may be challenging in terms of vacancies for staff that will not have care for their own children or who may be caring for an elderly parent of their own.
Diana	some staff working virtually/from home more often

Janell J	We are hoping in Head Start to get to the NAEYC recommendation of 15 children per class.
Susan	We will continue to hold most meetings virtually.
Dirk	Probably need another janitor to be present during the class day
angela	We cannot reduce ratios even with additional staff if we partner with VPK for full day services with no other facility space.
Jennifer	will we still be able to have the volunteers in? what do they need to do to qualify?
Melanie	Additional substitutes will be needed
Pam	Office spaces may need to be bigger or staggered work schedules.
Lisa	The covid caring for children in group settings webinar was extremely helpful
Deborah	We are concerned about our staff that have underlying health concerns. Will they choose to take a leave, retire, etc. ?
Nicole	More staff will also mean more people in space.
Debbie	additional staff for ratios to be smaller for safety reasons
Corey	We might have to consider part time staff would need to become full time in order to change schedules, which would have a significant impact on our salaries and benefits lines in the budget.
Rachael	The Medical Requirements of Children imposed by DCFS----will need to be considered. Many of our children's mental home providers are not offering immunizations and physical or well-child checks during the pandemic. So what requirements will be lifted so that children who have unmet required medical needs met?
Alysha	If another wave comes and centers stay open, we would need more substitutes in case of teacher illnesses.
Theresa	I think we will have a struggle of staff being anxious to return. We might struggle being flexible and have to really provide clear guidelines staff attendance when children return.
Lora	definitely additional staff to ensure all the children are following the procedure
Sabrina	I am worried that man of my staff will not have child care for their own children if we return in the near future

Monica	Wondering how some programs will survive if ratios change considering there is already a major shortage in staffing.
Suzanne	staffing issues should k-12 not start in August; teachers with small school aged children may not be able to return
Kimberly	We will need more money to have enough staff to keep up with all the cleaning. I'd love to open more rooms and lower class size, but then we would have a hard time finding more locations.
SABRINA	They enjoy online training and zoom meetings
Dian	I think that we may need an added floater for classroom for EHS and HS.. And we have Parent Eds for Home Base, we will look at that and see what needs to be done
Katherine	I am worried I won't have enough staff to keep kids safe and follow expectations. We have a social staff and we are not going to be able to be as social.
Angela	will need funding for hands free classroom hygiene products/appliances i.e. hands free sinks, paper towel holders and soap dispenser.
Guadalupe	I love online training and webinars, that I can continue doing
Megan	Space available to reduce class sizes/ratios with out reductions to enrolment.
Mollie	Staff who can do their work remotely would continue to do so (fewer people in offices)
Christy	Staffing: Ratios could possibly be lower, more of a staggered entry for staff, temp checks, continuing to encourage self care
Susan	Increased hours for health staff to monitor health issues for children and staff.
Moises	Things will not go back to "normal". Additional staff or reduced ratios may very well become the new norm.
Ramona	May need more facilities if group sizes are limited
Norma	we are getting ready to go back to work in small groups very soon
Stephanie	I just hope no one has COVID 19 once centers open back up because it is going to be a challenge, replacing staff.
christy	We do our own cleaning. Worried about time factor. Also time for health checks.

Lisa	our teachers are using seesaw and it seems to be working well
Kathleen	One thing that has been good it has allowed staff to catch up on trainings and webinars so we are better prepared when we start back
Danette	Need some extra staff. As a floater.
Heather	What if ratios are lowered, but the number of children in a classroom is lower too?
Dirk	Have to figure out dealing with staff absences when the priority is to not mix groups
Karen	Do programs use employee assistance programs to support staff in these difficult times?
Debbie	Comment kitchen wearing mask while preparing meals.
Jamie	I cannot see what others are saying. Where will it be available to view?
Patricia	If we reduce ratios where do we put all the kids. If we go from 18 in class to 10?
Susan	Staffing : substitute needs, additional staff for distancing "Bathroom" needs if the bathroom is down the hall, technology training
Kimberly	The remote training is working well for our staff as well- the parents are thrilled at the support their families are receiving!
Sandy	We will need to have staff that are not at risk.
Robin	Is there a way to get a copy of the dialogue being discussed today.....sounds like a lot of great innovative ideas.
Bethann	I feel like opening needs to be slow. Not all at once. we shut down like a switch we need to open like a dial
Megan	Finding qualified staff was a challenge prior to COVID-19 - will this further impact our ability to find qualified staff?
Karen	Staff that don't feel safe coming back. Worried about their health.
Kristie	Managing when staff have to be off sick.
Terry	We are considering splitting each class into two groups. One group would attend the live classroom while the other group would "attend" through a virtual platform, permitting active participation for both groups. Groups would alternate days between the live classroom and the virtual classroom.
Heidi	Having to reduce staff because of not being able to service as many kids

Ronda	How will screening look. We can do ASQ online
Dian	If the public school starts earlier than the fall, what will Head Start look like
Laure	Our staff are very worried about home visits.
Yvette	My concern is low enrollment as parents may be afraid to send their child/children
Lisa	If parents go back to work and childcare isn't available it is a big problem.
Mercedes	This would be more beneficial if there was a chat function
Kristie	Daily health checks for staff.
Lakeisha	Will the schedule affect staffing? Staggered arrivals and departures?
Bridgett	We have also started hearing from parents who do not plan to return in the fall because of the virus so in this case we are concerned that we may be under enrolled.
Jennifer	more training dollars into staff credentialing so there is more flexibility in where people can sub if needed
venita	staff in the most vulnerable population may need special consideration
Neeta	What will hearing and vision screenings look like?
Crystal	parents may discover that they no longer need child care after all
Erin	If we return at a limited capacity, needing more space/staffing, what if you don't have space? How do you decide who comes back first?
Pam	Preservice staggered or virtual
Heidi	Is it really a good idea to have in class summer programs?
Dirk	Expect more absences given emphasis on not coming to work if you are not feeling 100%; also staff will probably be keeping their children home more
christy	Staff with autoimmune diseases- vulnerable. Having a lot of staff out on FMLA at the same time.
Mercedes	Our program considered setting up "staff" classrooms specific for children of staff members so they could continue to work in the classroom
Ann	How will vision hearing screenings be completed safely?
Rebecca	Not just staff coming back but ratio of children coming back might change as well

Karen	Will programs require teachers to wear masks
Mollie	When a vaccine is available, make it mandatory for staff to receive the vaccine
Kristie	Some staff, particularly those with underlying illness may not want to return.
Danielle	As a staff member who is a single parent myself the possibility of schools not opening back up in the fall is a huge concern. If I'm in the office I can't be making sure my own child's education is taken care of.
Teresa	Daily Health Checks will have to be different
Donna	how would circle time be done differently in a classroom with 18 kids...suggestions we need them
Barbara	How will family child care opening's be different from centers?
Brooke	Are EHS programs remaining closed through June 30th unless open for essential workers? Texas child care can only be open for essential worker's children at this time.
Stacie	would we be able to go to morning and afternoon sessions to reduce class size? Just for the upcoming school year?
Angel	What is that breathing noise?
Angie	How will we be able to reduce number of children in classroom when we still have to meet enrollment?
Danette	Have our custodians might have to work during the day not night
kemmy	I think with the increase in behaviors in the classroom additional staffing would help with the child adjusting from home schooling with a parent to a classroom with a Teacher
Jamila	Staff will wear masks all day
Pam	I worry about families who rely on us for child care if we can't give the children the same number of hours as before.
Tari	I am concerned about bussing - currently CDC guidelines recommend screening children upon arrival and before entry to the center which presents an issue for children that are bussed in.
Theresa	How would the OHS manage a staggered reopening? will flexibilities for enrollment be extended?

What specific supplies are you looking for?

Bridgett	Food for families and diapers.
Jennifer	Clorox wipes or disinfecting wipes!
Corey	thermometers
Kimberly	cleaning supplies!!!!!!!
Monica	Many of our Homebase programs have experienced increased parent participation since going virtual
Angela	Staff may be uncomfortable to return and that can impact staffing- if they choose to leave
Maria Julia	sanitizers, masks clorox wipes
Tabitha	what about half days to minimize the number of children in the classrooms
Kathy	Masks
Maria	Food shopping is such a challenge in NYC, as a family day care program it will be difficult for providers to purchase food to cook two meals a day for children once they return
Cathy	PPE, No touch thermometer, disinfectant
Bridgett	PPE for staff.
Lisa	more classroom materials to reduce the need to share
Amy	We have heard there may be reduced class sizes....does this mean a reduction in enrollment?
Tonia	Cleaning and learning
Tricia	Thermometers, Masks, Cleaning supplies
Dawn	smocks, scanning thermometers, diapers, disinfectant,
Patrice	Gloves ,mask, daily supplies

Cynthia	Barrier protection for staff to examine children with temperatures
katrina	masks, gloves, paper towels, sanitizer, toilet paper, disposable gowns, aprons
Heather	Toilet paper, gloves, diapers, wipes
Karen	Child Care centers that are open need thermometers and bleach. EHS is having difficulty finding diapers for families.
Susan	Masks, gloves, disposable gowns, face shields, non-contact thermometers!
Jennifer	We cannot find clorox wipes/disinfecting wipes anywhere. Also we will need masks for everyone and more gloves
Laure	We are worried that we won't be able to get the supplies we need due to back orders. electrostatic disinfecting sprayers diapers cloth masks clorox wipes
Pam	Thermometers, cleaning supplies, diapers, formula, paper towels.
Ashley	We will need more cleaning supplies and PPE
Guadalupe	I think opening home visiting programs is a big risk for us and the families that we visit, specially for children with special needs
Angela	Can't find hand sanitizer at all!
Megan	Digital Thermometers, PPE for all staff
Jennifer	hand sanitizing stations
Lisa	smocks and gloves and masks
Sandra	PPE
Dirk	thermometers, nitrile gloves, laptops, Chromebooks (long lead time for delivery)
Cindy	No touch thermometers and hand sanitizer

Kimberly	lysol diapersss wipes protective gear
Faye	Personal protective equipment.
Pam	Cleaning supplies, masks, etc. have limits of how many one program can order.
Stacey	We gave a lot of our diapers and wipes and formula to our families in need
Barbara	Diapers, wipes, cleaning/disinfectants, gloves, disposable masks.
Kimberly	Should we go to paper products for meals?
Sheri	Masks/PPE, professional cleaning supplies, more computers, ipads, sanitizer
Aixa	hygiene products
Eve	PPI, sanitation
catherine	masks, sanitizers, cleaning supplies, thermometers, gloves
Monica	what accommodations or modifications might need to be considered for students with disabilities in this new social/physical distanced environment
Genevieve	Up-dated computers!
Carolyn	supplies: Clorox Wipes, Lysol, masks, gloves, diapers, shields for front desk staff
Theresa	Laptops!! thermometers!! for both HS and families. Cleaning supplies, masks, alcohol pads.
Bethann	Will be looking for a company that can do weekly professional deep cleaning
Anuhea	cleaning supplies - Clorox, Lysol wipes
Danice	mask, gloves, sanitizer, cleaning supplies, touchless thermometers, clorox
Mercedes	consumable activity supplies - crayons, laminated worksheets, dry erase markers
christy	hands free sinks are expensive but we want them! We are having problems getting disposable masks, hand sanitizer and the dispensers to go with them.

Karen	Teacher smocks, gloves, considering adding screening stations. Will programs require teachers to wear masks
Karen	PPE for staff, thermometer, answers on how to reopen safely.
Nancy	Non contact thermometers, masks, Plexiglass, smocks
Tanya	disinfectant, facemasks, footies, gloves
venita	first aid kits need to have more gloves, thermometers,
Diana	masks, gloves, gowns/body coverings, thermometers,
Jane	Trying to find digital forehead thermometers for the staff to use to complete the daily health check. Digital oral thermometers for our families
Crystal	more multiples of toys if we need to encourage children to space
Bina	Additional technology; PPE Additional cleaning cost
Angela	the increased need for subs, to accommodate staff who will be out longer due to COVID-19 isolation and quarantine guidelines
Katie	what is the best type of thermometer to use
Suzanne	ppe, diapers, cleaning products, food for families that need it
Ramona	cleaning supplies, masks, gloves. thermometers, diapers, formula
Lisa	thermometers
katrina	oh yes thermometers!

Kathleen	Supplies more diapers wipes protective mask goggle and gloves children pull ups Thermometers
Mollie	Thermometers and effective PPE for whoever will do the health checks of children at drop off
Teresa	PPE and counseling for staff Wipes and sanitizer for classrooms without a bathroom Thermometers
Norma	We are forwarding parents resources from our area as we get them.
Sandy	touchless thermometer, mask for young children, smocks for staff and additional clothing for children.
Suzanne	PPE equipment for staff is needed...
Brenda	PPE-especially children's masks. Thermometers that can scan.
Isela	With the shortage of protective gear how will we be able to keep ourselves safe with no safety gear?
Janell J	We are planning to keep going with our virtual programming until we can open, then open first a limited number of classrooms to accommodate 4 year olds, homeless, foster and IEP children. Then stagger others based on particular community needs. (We have 8 towns.
Pam	Do we place the answers to the questions being asked here?
Cristy	Thermometers for each Home Based Educator. PPE and computers for families to join in on Zoom meetings visits if that is the way of HB in the future. Oxifer wipes
Melanie	masks - exactly what grade/quality are recommended for our staff considering the closeness to children
Tammy	paper towels, Clorox wipes, gloves,

Ashley	Formula for infants
Jenna	PPE, traffic cones, sanitizer, automatic paper towel dispensers, no touch thermometers, more smart phones, plastic covers for keyboards, etc.
Deidre	hand sanitizer for out on the playground
Sarah	gloves, masks and ppe for home visits, alcohol wipes, quick-read thermometers
Terry	touchless thermometers, child-size masks, ion-sanitation machines
Shirnetha	Supplies needed: Face masks, cleaning supplies, thermometers, protective wear
Terina	Supplies- assessment supplies, we're mostly needing technology, home visit supplies, gloves, masks
Dian	Protective equipment, gloves, sanitizing etc.
Debbie	families are held back from getting requirements met such as immunizations due to drs. aren't providing visits unless its a parking lot visit. children won't be allowed to have Well child checkups so how do we meet the requirements
Lakeisha	Supplies for teachers, parents, and other staff? 1. Latex and powder free gloves, hands on manipulatives to the families. Laundry detergent, and cleaning supplies.
Lisa	to go dinners for staff and families
Jennifer	PPE, technology like tablets
Alysha	household needs for families like wipes, toilet paper, paper towels, cleaning supplies.
Cristy	Rent assistance
Pam	Wanting to check on supplies for our catering company. Are they able to get the supplies they usually have?

Jennie	resources for families who can not receive a stimulus check
Katherine	Thermometers, cleaning supplies, masks, smocks, additional tables for meals, signs for new procedures
Rebecca	will definitely need sanitation equipment for the classrooms; more diligent wellness checks for the children coming in.
Cheryl	How are other Head Starts working out the assessments of students for the spring? Are they asking the parents to fill out information?
Deb	Any chance you could let everyone have access to suggestions being entered?
Karen	We will need diapering supplies, thermometers, Clorox wipes. Also classroom consumable supplies.
Julie May	"healthy homes" supplies for families, tissues, disinfectant, hand soap, masks
Stephanie	Child sized supplies
Bridgett	I wish there was a way to assist families with their cell phone bills or minute cards. It is hard to maintain contact when a family does not have money to maintain t
venita	non-perishable food items to help families and teachers!
Danette	More protective equipment especially in the Early Head Start because they are younger.
JESSICA	I've been looking for and making more reusable face masks. This makes me wonder if we can add child sized pretend play masks in our pretend play areas to aid in conversations about the pandemic
Sarah	We are looking at possibly supplying some art supplies for families to use at home as needed as well.

christy	Plexi glass- I know nothing about it but having having to study up fast!
Macrina	Families needing financial assistance in rent and utilities.
Nicole	Should staff wear masks all day?
Karen	I've been putting my replies here
Sarah	We are in need of masks for food box hand out.
Heather	a shoe sanitizing system / floor mats
John	ppe maybe a significant issue depending upon staffing availability of supplies.
Mercedes	Staff members donated fabric face masks for all our employees.
Rebecca	We as agency are looking for PPE and cleaning supplies - can you send info as to where to find?
Maria	Cleaning supplies such as Lysol are not to be found
Dian	If we do masks will the child have a child size mask?
Nicole	Thermometers
Jennifer	Ensuring that we are prepared for the social emotional needs of our children, families and staff.
Giselle	The diapers and wipes all the families are very hard to find this to provide to the families here in Florida West
TeeNeka	Bleach, Spray Bottles, Shoe Covers, Gloves, Clorox wipes, Hand Sanitizer, Thermometers, Mask, Diapers/Wipes/Formula for children
Retha	If masks and gloves are going to be required as well as disinfectant products there may be problems getting them.
Lisa	will it be expensive
Angela	Good to hear about Kaplan and supplies.
Beth	Specific supplies: larger quantities of cleaning supplies. Masks/PPE,

Lynda	Having the necessary diapers, pull ups, wipes, and PPE for all staff and children when we return. Items to be able to test for health -fever etc with staff and children.
Suzanne	Thank you, we will need supplies including PPE equipment we are considering scrubs
Nicole	Hand Sanitizer
Bev	masks, thermometers, cleaning supplies, wipes , foot coverings
Laure	laptops for distance working
Guadalupe	Diapers, wipes, food, disinfectant products, hand sanitizers, masks, gloves
Marcel	How about supplies for children who may not have access to writing materials, glue, scissors and all those materials we supply in the classroom.
Susan	Thank you for providing this through Kaplan Learning. All items we have been looking for are "Out of Stock!"
Norma	Even on the weekend if we find out about a resource we forward it to them. We use a remind system and it is working awesome with our families
Bridgett	their phone service. (Sorry it sent prematurely)
Karen	Restaurant and hotel vendors may be helpful for those items that aren't being purchased by those businesses right now. One grantee mentioned obtaining toiletries and TP for families because a large hotel chain wasn't using them.
Susan	ppe, cleaning supplies, replacement of supplies give;n to parents, health supplies ie thermometers to give to all parents. Not only the cost but availability to find
Deb	Laptop and computers for families. Diapers, wipes and formula, Thermometers, substitutes, PPE, hand sanitizer and soap, books

Jamila	Can children wear masks too? I know its hard?
Annie	What about CACFP food supplies that are needed for children .
Christy	<p>You would need cleaning supplies for daily use, PPE for staff, thermometers</p> <p>Diapers, wipes, for young children</p> <p>Individualized activities for children</p> <p>Food for some parents we have been delivering or having meals picked up in some of our programs</p>
Bina	Nurse
christy	EPA approved disinfectant products and a way to disinfect a room quickly. We are looking at sprayers that send out a fine mist.
Susan	Specific supplies: Enough PPE, individual materials for children, meals in the classrooms,
John	The major issue will be group size ratios determining the number of children served and or program schedule
Barbara	Basic art supplies, our staff has given much of theirs to families
Lakeisha	Are there any suggestions on packaging for the homeless families to store the supplies being provided?
Terri	Take home package for child and parents to do homework with
Guadalupe	yes technology for parents that they can use at home
Lisa	are there tech resources immediately available for families
Shirnetha	Technology for staff
Susan	Paper towel !!

Shelby	masks
Janet	Supplies for home kits if children need to stay home because of family sickness
Katherine	Rugs that mark where 6 ft apart is as well as tables made for students to be 6 ft apart.
Diana	Have any programs thought about having teaching staff wear scrubs? But they would have to wash them daily? Just an idea.
Amy	Will there be adjustments to the types of chemicals we can & cannot use?
Giselle	In our center we gave food bags, diapers and bags one day on the week during this quarantine
JESSICA	shoe covers for infant rooms
SABRINA	sanitation supplies, thermometers
Bridgett	How reliable are no touch thermometers? I am wary of these.
Suzanne	technological needs for all staff & families. many families have no technology so virtual learning was hard. we should be planning for the future.
christy	If we are going to plate meal, we will need trays as we serve everything in small dishes and bowls family style.
Norma	A good lasting thermometer
Jessica	I guess my worry is budgeting, how can we possibly budget for all of these needs when our budgets are done for the new year. My fiscal department is stressed out by the unknown.
venita	ways to feed children without doing family style
Ashley	Bleach has been very hard to buy
Crystal	dinner served to children staying past 5
Melanie	If there is a shortage of meat in the near future, will this impact our food supplies, menus, CACFP requirements?

Shirnetha	Plexiglass to help protect staff in office from visitors to the campus
Jennifer	manipulative that can be individualized since they cant be cleaned (play-dough for example)
Teresa	Menu items
Debbie	meal times will be challenging due to family style eating and sitting closely together
Tarah	If PPE is going to be required, especially masks, how are we going to ensure that we do not re traumatize children who have some kind of medical trauma and associate masks with doctors? Is there going to be any guidance on being trauma sensitive since most kids, at least in our area, are not allowed to be in stores and are not seeing people in masks right now?
John	access to broadband in rural areas is and will be a problem going forward
Theresa	yes school supplies as well. We received a large donation, but if we didn't we would need that.
Jamila	Food should be prepared and covered in small trays for children to eat for more safety.
Sandy	will recyclables be safe to use.
Suzanne	also, for future planning, items to put together resource pkts that are ready to go should we have to close down again
Guadalupe	art supplies and manipulative s to leave at the homes we visit
Jane	providing staff with a smock/apron to put on when they arrive and leave at the center. More than 1 so a clean one can be worn daily
Pam	Thinking about getting staff smocks that are just worn at work.

Mercedes	<p>multiples of supplies that would typically be used by everyone. such as laminators. Now we are looking for one for each teacher to prepare activities from their home</p>
Janet	<p>Office spacing that accommodates social distancing so maybe more computers and office set up.</p>
Laure	<p>right now we are spending money out of our normal budget, but i worry that I won't get COVID financial help quick enough</p>
Nicole	<p>Supplies to send home to our families for Parent Child Activities for learning at home.</p>
Patrice	<p>Children are generally affectionate and enjoy giving and receiving hugs. This is discouraged in the wake of COFID -19, How should this best be navigated?</p>
Lakeisha	<p>Lysol, School Supplies, Electronic devices. Is a camera considered necessary.</p>

What technology needs do you have?

Mercedes	training for the technology available.
Lisa	We are not able to secure technology for parents
Ashley	More training for staff on how to use online training
Laure	Many of our families don't have internet access at home so they can connect virtually.
Angela	supplies needed to do outdoor learning in ventilated areas as suggested by CDC-our state has high tick
Lynn	chrome books for families to borrow to connect with google classroom
Ruby	Laptops but very limited with anything else.
Jennifer	More laptops; both for all of our staff and possibly families. Budget constraints for Zoom, Teams, or anything that requires membership
Stephanie	It is nice to connect virtually with services.
Angela	That is a very good question. Yes, we need tools and training and access.
Crystal	hot spots and data for families
Pam	Low cost wi-fi and reliable phone services in rural areas.
Heather	Some families do not have access to a smart phone, laptop, tablet.
Theresa	our staff need laptops, but our families need a great amount as well. Most are connecting via smartphones. So many services are in English and they speak spanish.
Pam	Need to have devices that we can lend to families who don't have access to devices at home so when we provide virtual services they can participate
Ramona	Zoom Health, Learning genie parent engagement
Deb	Access to Soft wear programs
Erica	Minutes are an issue for our families - they often use their phones for everything and may not have data for visits.
Susan	Technology: Training for teachers, especially basic online teaching training for older teachers
Jennifer	tablets, funding for an Information Technology Consultant, broadband for families

Norma	many families do not have the technology and makes it difficult to communicate with them
Aixa	training for online tools and tools to assistance the family can use. Both
Ashley	Our staff is pretty set with Technology. We're trying to find I-pads for families that need one.
Terina	Technology- families are unable to pay for their phone bill in order to have a virtual home visit, or they are relying on what the schools are providing but they'll have to turn those in in a couple of weeks
Robin	I think our parents need computers and most of them have only phones that can do the Zoom calls
Ramona	Tablets and pre-paid phones for families
Barbara	Trainings, scanner/printers, copy paper, ink, for FCC educators to be able to assist families.
Guadalupe	my families need computer at home because they do not have, they need training on how to use it and training on zoom
JESSICA	up to date technology and additional training for all staff on how to use it I think trainings for existing technology could be very helpful
Beth	Both: parents need devices and support to use, and we need more devices to keep all staff connected.
Sarah	offering families access to computers and internet, trainings on accessing emails and other online tools such as zoom or google hangouts
Dawn	ipads, hand held translation devices, polycom systems for remote meetings
Faye	Looking to hot spots for families and devices that can connect
Julie May	Our families need better telecommunication and technology access
Ashley	Some of our head start families do not have access to technology
Jennie	my families keep having cell phones shut off. Not a problem when I see them day to day but now it is very problematic.
christy	I do have concerns that the money we are receiving will not be enough and not get here soon enough. We need to be making changes and modifications now. We want to do some work in our kitchens on putting in stainless steel surfacing for easier cleaning

Dian	updated computers and internet connections
Sheri	additional technology for for our TA's/finding wifi in rural areas, providing devices to our policy council so they don't have to use their phones for virtual meetings.
Leticia	we are developing short videos for families to understand how to use emails and zoom. Our families are low income monolingual Spanish speakers and it has been difficult to find resources.
deborah	IT training and hardware and the ability to purchase and hold for loaners for either parents or staff should the need/desire to go more 'virtual' come around as is the case now. and absolutely training on the how to of much if not all of this technology.
Shirnetha	Technology needs - laptops for Early Head Start staff, cell phones for staff to stay connected with families without using personal phones, internet access for families
Rebecca	I hope I am commenting in the right area....the biggest thing currently is families have preferences on which way they would like to communicate. Providing supplies and activities to families.
Marcel	Some families have phones that are pay as you go and run out of service.
Janet	My desk top need camera and microphone
Terri	Free internet
Lynda	We are finding that for both staff and families in rural areas that internet is not accessible. It can make it challenging for us to connect when the requirement is to stay at home.
Sharone	They will definitely need help with internet access and computers. A lot of family don't have that.
Alysha	Parent trainings on the use of technology could be helpful. A lot of our families have limited technology resources and experience.
Bina	zoom; chrome books; wifi for families; connecting with families virtually will require supporting families with technology
catherine	technology for all the families, an APP that can be used that is safe (currently using Class DoJo). trainings for teachers
Megan	Laptops or technology for all staff to virtually serve families. Internet hot spot or other access platforms.

	TRAINING opportunities on virtual visits.
Susan	Many rural areas have limited and also slower internet connections
Theresa	We need training for our staff and our families. We are training many families how to make a gmail account.
John	both tools for families, cellular wiri for families training for staff and families
Ruby	Well need much more training for staff as well.
Guadalupe	free wifi
Jennifer	Not only are we trying to help families with these avenues, but sometimes we are learning along with them
Brenda	More laptops for staff that have cameras so they can record videos for families. More help paying for internet services for our families
Genevieve	Our staff needs new computers and laptops...we have been working with dinosaurs and these times have pointed out how old they are.
Mercedes	accessing technical support for all employees
Danette	The teachers need more training in technology and to continue to use it with the family.
Lisa	FIRST THEY NEED TECHNOLOGY
Deb	Internet access...it isn't working like it was advertised in our area
Frieda	We need laptops for every teacher and an Ipad for every employee
Deb	Internet available, tools to virtual communication, Mental Health for staff and families, laptops, IPADS, wireless speakers, Phones for families,
Jennifer	supporting families that have 1 computer for more than 1 child
Laure	We are in rural Tennessee, so even if we provided tablets, families may not be able to access internet
Terina	Technology- It costs money to use secure sites like zoom, or to get wifi
Dian	definitely more reliable internet/wifi connections
Susan	updated computers that will work with the new virtual programs.
Jenna	We are in a very rural county. We have staff who have no cell service or reliable internet. We have tried giving mifis to staff but not everyone has cell service where they live. Some are going to the centers one at a time to do some tasks

	and be physically distanced.
Sandy	How do we provide families with technology and internet access. Training for families on how to use the technology. Tablets and laptops for staff. Hot spots and data packages
Pam	Internet for families and staff. Families may have one tablet or computer but when there are older siblings, they use it and virtual visits with the parent and the birth to 5 year old children need to happen later or not at all.
Beth	We're working through the various nuances of tech platforms such as; Google Meet. Google Classroom, and Zoom. We may need to look into purchasing more "hotspots" for staff to use from home when they have limited or scattered access.
Danice	affordable internet in rural areas and better service
Janet	Families need tablets or WiFi
Leticia	Some staff and some families require a "lending library" of ipads or laptops and hotspots.
Norma	being able to train both parents and staff in all technology
christy	If we do a hybrid center-based/virtual model we will need devices and wifi. Many of our parents have small data plans.
Dirk	For families, accessing a decent internet connection once the Covid discounts expire is a question
Katherine	Training, technology for families, Internet access for families, thermometers, apps and software that cost money
Rosalia	service for parents to provide documentation securely for new applicants?
catherine	Cost of technology that was not in the budget
John	We looked at mobile routers, low density of family residences is an impediment
Melanie	Ongoing costs of higher speed internet for centers longterm
Ashley	Our families love Ready Rosie
Lisa	LAPTOPS TABLETS WHERE CAN WE GET THEM
Tammy	Ipads, reliable internet

Sarah	I've been giving handouts that are formatted in a gameboard with internet and internet-free options since a lot of our families do not have access to internet without using their phone data.
Suzanne	any Trauma informed teaching, parent education, etc. is essential right now
Janet	Security in the tech world
Susan	We need smart phones for all staff who are issued a phone. Right now Family Advocates are using flip phones. Portable printers. Reliable internet service in rural areas. Transportation is also vital in our area, so policies and equipment around transporting children and families..
Pam	There are so many options out there so the time to go through them all and sort what is quality and what isn't would be good.
Laure	Learning Management Systems so we can provide remote access and track who is accessing it.
Dana	Technology is not always accessible from families. We are also hearing that families are trying to decrease tech usage. So the training I think would be best right now is DAP for at home learning that teachers can deliver to the door.
Stephanie	How to re-apply for the KY Trainers Credential.
Julie May	on engaging and instructing families using remote methods
Sandra	Zoom/Adobe Connect
christy	We heard about a program called Kajeet- for wifi for parents.
Maria	One area of concern... Family Workers in our program are reaching out to families at least twice a week lately they have realized that families are losing phone service as many have lost their jobs. They try to communicate by What App. I worry that in case of an emergency they are unable to call 911 or a doctor. Two of the families have special needs children. I am wondering if we could pay for their phone service so they do not feel so isolated
Deb	Excel, Teams on Office
John	mobile technology 101 for staff and parents
Amy	I would love to see head start make an app for parents to get direct resources to them. We can still get these resources but them being able to access on their own. It would have to be simple, not too overwhelming for parents to use. Really using this to emphasize what Head Start is and how they can help with their local chapter.

Bev	trainings on safety expectations, and just how we are going to implement all the changes
Janet	How to conduct a Zoom meeting
Kristie	It's difficult to find apps and programs in languages other than Spanish and English.
Mercedes	security of information being stored electronically on work computers from home over unsecured wireless connections
Theresa	our staff need CP training.. which is not all free. they also need general user training of how to check e-mails. Microsoft use.
Bina	for families how to navigate and use tech devices
Danette	basic how to download videos how to use a computer
Danice	virtually with CEUs offered. More online training
Faye	parents to be versed in the internet and how to use it
Bridgett	Training on Trauma and what to expect children to present like that may have been abused or heard too much while at home.
JESSICA	Maybe not as technology related- but maybe a training on identifying credible resources vs "fake articles".
Joyel	And what about assessment going forward - if there is another surge in the Fall - how will /will we be able to complete screenings and assessments in the first 45 days - and then assess each quarter...
Tanya	yes good question. we need technology to up documentation to complete registration process.
Ashley	we are struggling with how to capture In-Kind. We can drop off packets, but how do families "turn them in"
Norma	If for virtual teaching, having all parents on board with it.
Lonnie	Support for fully virtual enrollment
John	HIPPA and FERPA compliance
Rosalia	Training-Virtual orientations for upcoming new year
Terri	Budgeting Training

Letty	Our staff use chromebooks for day to day documentation in our database systems but need Google Docs, Sheets and Classroom training for those who are not so comfortable with technology
Sandy	Confidentiality and Hipaa?
Katherine	How to hold a virtual meeting, how to be successful in platforms such as SeeSaw and Facebook Closed Groups. How to create free videos and photo collages
Yolanda	Trainings for Home Visitors for delivering richer virtual home visiting experiences.
Kim	How about staffing IT teams
Monica	We're exploring Routines Based Interview (RBI) for 3-5 yo to change our direct special ed support more towards a family routines coaching while everyone is at home. (R.A. McWilliam)
Dian	We have been using ring central for meetings, but not everyone can do that
Janell J	Tech Soup is a wonderful resource for purchase of technology if you are a qualified non-profit. Saves a lot of money on software, etc.
Tanya	up load reg processing.
Christine	We need to create a whole technology plan for our organization that is utilized when we are open. So parents would already be familiar and know how to use it should we ever have to close again. Guidance on how to do this and options/ideas would be great.
Karen	Survey of open childcare providers in NC needs rank ordered: 1. Disinfectant wipes 2. Hand Sanitizer 3. Lysol 4. Masks 5. Thermometers and thermometer covers 6. Gloves 7. Bleach 8. Paper towels 9. Baby Wipes 10. Liquid soap 11. Diapers 12. Toilet paper 13. Disinfectant spray

	14. Shoe covers for infant room 15. Kleenex
christy	I am worried about the trauma for staff and children.
Aixa	training opportunities using this technology; zoom or skype
Deb	I would appreciate some interactive webinars/hands on experience, to be able to explore some of the program platforms that have become available.
Monica	For some of our programs its a matter of them having proper internet access.
Pam	not only staff having access to computer and internet but access to the database on the type of computer they have. (childplus)
Cathy	time to do it
Beth	Wondering about technology for transferring confidential documents, programs for capturing signatures - enrollment forms etc.

What sanitation needs do you have?

Heather	I think we need increased supplies and different cleaning measures to sanitize and disinfect
John	bidets need to allow for tablets for every enrolled child/family
Kim	Air filter replacements monthly
Lakeisha	is there a list comparison of Head Start recommended platforms like (Learning Genie, Schoology, etc.)
Aixa	increase supplies in both areas
deborah	mental health support for both trauma affected children and second hand trauma affected staff. it is not one or the other, children have or exhibit acting out behavior that harms both other teachers and fellow students, that needs to be helped, but we also have staff that are having issues dealing with second hand trauma. funding needs to be provided for both
Bina	increase supplies
TeeNeka	Increased supplies
Carolyn	increased supplies + access
Jerri	increased time and supply
Rebecca	Just making sure that supplies are on stock for each classrooms, probably an increase of supplies
Heather	Increased disinfectant supplies
Anuhea	increased supplies and updated procedures
Heidi	Need to look at cleaning and disinfecting more
Jennie	How do you guarantee a space has been sanitized.
Maria Julia	supplies but also emergency sanitation in case of exposure on site
Stephanie	Ensuring that policies and procedures are changed for staff.
Sarah	updated cleaning procedures and more supplies, especially for those on-the-go moments when we are outdoors or not in our own classrooms
Jennifer	Increased supplies is the biggest, and then also time to fully clean like we should.
Katie	Best practices for cleaning toys on a daily basis-

Lynn	increased supplies and cleaning schedules. All of the toys will need washing daily
Lora	we need sanitizing supplies but our agency does not allow it due to children's allergies
Lisa	It needs to switch from sanitize to disinfect and increased frequency
Pam	Bleach (there are limits on how much we can buy); handi wipes, diapers, diaper wipes, toilet paper
Dawn	procedures, additional supplies, time to do expanded procedures in the day
Patrice	Cleaning supplies hand sanitize and wipes
Dana	Some times its glitches and cuts out. It does not always flow. How do we teach without becoming reliant on technology. I have staff say that they don't learn well during webinars. But do better with a module where they have to answer questions.
JESSICA	i think we will need more cleaning supplies. I worry there will not be enough time in the day or staff for all the sanitation that needs to be done
Alysha	I think we will need increased supplies. I feel like we will have to be even more thorough with cleaning our facilities from now on.
Jennifer	Professional cleaners and daily laundering from an outside provider
Gabrielle	How will reduce class size affect community?
Kimberly	increased supplies
Bina	new supplies that were not needed earlier
Dian	We had purchased on of the Clorox 360 machines; but would need more than one to be able to do every center.
Elenor	Maybe touchless soap dispensers, paper towel, etc..
Leticia	Increased sanitation supplies according to frequency recommended by local public health. That adds up to staff time/janitorial.
Heidi	on the playground and the buses, how does that look?
Kimberly	We will need more paid time to do it, or preferably, someone to come in every night and do a thorough cleaning.
katrina	increased supplies such as bleach and sanitizing wipes for offices, phones, keyboards and an increase and review of sanitizing processes

catherine	low-cost sanitation company that can come sanitize weekly... extra staff daily...
Sandra	Supplies for Home Visitors to feel safe going back into homes.
Sarah	more time to clean and sanitize toys and surfaces
Heather	Sanitizing playground equipment between each classroom's use
Janet	Increase staff for sanitation of common area's
Melanie	Do we need air sanitation systems in our Centers in addition to hands-on sanitizing?
Bridgett	Knowledge on when to replace the sanitation step with disinfecting during these times.
Pam	We may need more staff to implement intensified cleaning.
Pam	We need the supplies, increased time for staff to disinfect their classrooms, and additional professional cleaning services to make sure buildings are safe on an ongoing basis
Neeta	We will need increased supplies, and additional custodian
Tricia	Forgot to mention new Exclusion Procedures & new Meal Times & serving individual meals-not family style anymore
Lynda	Ongoing funding from Head Start that supports regular cleaning from custodial cleaning companies
christy	EPA approved product what disinfect with short dwell times. We are also looking at a fast draw system for safely mixing chemicals.
Maria	The vast majority of our families only have cell phones which makes remote learning that much more challenging especially if an older sibling has class time and needs the phone.
Nicole	Yes, I need guidance on new cleaning procedures that help reduce exposure to COVID19. It may not be different than any other communicable disease, but I'd like to know if so, what needs to be done.
Diana	To follow cleaning procedures that the CDC gives out for schools and being able to complete those
Angela	I would like to know what other grantees intend to do as a onetime issue and to change cleaning protocols from now on?

Tarah	Do we want to encourage technological use since there is a large increase in research saying kiddos have too much screen time right now and it is affecting their brains? How are we going to monitor this if we are providing technology to families and how do we ensure that they do not become dependent on technology?
Sandy	What will the requirements and policy changes look like? What changes will we have to implement? This is what I thought we would here about today.
Cathy	it would be nice to have some sort of spray on sanitizer that does not need to be wiped off
Genevieve	I'm wondering how much deep cleaning is going to be needed before we can open up a classroom or our office.
Kathy	Safer cleaning materials to use around children.
Joyel	Thinking about toothbrushes...and ensuring there is no touching/spread. We have had inconsistent luck with sanitizing machines in the past.
Bethann	Yes, increase supplies and increase man power and time to do cleaning and disinfecting properly
John	child safety sanitizing overlap.
Bev	Definitely will need increased supplies.Clorox 360?
Danice	supplies and staff to complete the cleaning more frequently Online training for staff on cleaning health checks handwashing, ect.
Sheri	We will have to hire professional cleaners once a month to thoroughly sanitize the center. Staff clean daily on top of their regular work.
Mercedes	reducing cross contamination of recently decontaminated areas
Theresa	free trainings of cleaning process for our contracted cleaning crew
Katherine	Supplies: wipes, sanitizer, classroom cleaning supplies Directions on how to clean effectively especially if we have a student or staff member who has the symptoms or test positive for COVID 19.
Julie May	maybe move away from shared learning materials between home visits (currently cleaned between uses) and move to all consumables and use existing household items
Ramona	revisit emergency preparedness plan. have plan in case of exposure at a center
Danette	we need full time custodian during the day to help with daily cleaning.

Pam	Are other agencies planning on having masks on hand for children?
Cynthia	there will be additional supplies needed for both cleaning and disinfection with specific OSH A recommendations
Ashley	yes replacing the previous things like mops, brooms, etc. since we have not used those things in a couple of months
Katana	I think both will be a priority need.
Teresa	Webinar I heard Friday stated bleach solutions are still good, nothing else really is needed except a more vigilant cleaning schedule.
Bev	How will kids brush teeth?
Lakeisha	Sanitation schedule, visuals or postings that are child friendly. What materials in the room if any students or teachers need to be isolated?
Sarah	janitorial staff who is trained in effective sanitation processes
Deb	Increased supplies of bleach, hand washing soap. We looked into a ZONO machine for cleaning but it was \$23,000.
Monica	Concerned about programs being able to access cleaning supplies with the shortage
Mmselle	monitoring that it's being done
Debbie	Sanitation supplies will need to be increased due to sanitizing thoroughly will be done daily in all areas of the building and playgrounds
John	custodial help throughout the day
Susan	Sanitation is important for all, especially child care programs! We need to make sure not just the classrooms, and centers are sanitized, but the buses. We need to have maintenance staff on board and ensure the health and safety of all.
Angela	worry about the high use of chemicals around children increasing. Full day classrooms, have no opportunity to disinfect multiple times a day, like a part day classroom
Nancy	Additional time to clean between groups of children
Bev	Extra cleaning on the bus?
Cathy	in our program the teachers have to do the cleaning, there are no janitors
Pam	More training and maybe more pay for custodial help.

Katie	should we require all parents/volunteers use hand sanitizer before they walk into the classroom
Tammy	How will we sanitize the toys such as blocks, etc.
Debr	alcohol wipes, disinfectant cleaners, plain hand wipes for children that require soiled hands to be cleansed if sink is unavailable before hand sanitizer can be applied .
Lora	we do have custodians but our classrooms are still dirty
Rachael	Adjustment of the times of operation or additional hours being able to be considered for staff that work less than 40 hours for deep cleaning?
christy	How will we go in and clean if we have a covid 19 outbreak? We do not have janitorial staff. As these are non recurring funds we cannot afford to pay for new positions and our staff already work a full day.
Katherine	How to maneuver the restroom. We have one restroom for each gender for 7 classrooms.
Lisa	So direction is to stop brushing teeth at school
Bridgett	Be advised that I learned that professional grade deep cleaning is a waste of money. Centers should just maintain their regular cleaning and disinfecting.
Janeth	I heard in another webinar toothbrush was suspended until is safer to do so
Susan	supplies that can be obtained on a regular basis
Katie	how often should we change out child's tooth brush
Lora	Training needed big time to be sure everyone is on the right track
Lisa	Who will monitor all of this
Pam	We may need more physical space to do more frequent toy sanitizing.
Danielle	Ensuring safety for the custodial staff as well.
Bridgett	In accordance with Caring for Our Children, tooth brushing is a no go!
Sandy	Will you be answering our questions? This is what we need to know?
Susan	I developed a Daily COVID Cleaning Checklist for staff at the end of the day, as well as for bus drivers.
Tammy	Having the time to do proper sanitation
venita	I want ZONO - seen at conferences

Karen	NC will do a webinar with just Head Start with licensing and child care health consultants to train and answer these questions.
Norma	Are we still going to be doing toothbrushing in the upcoming school year? toy sanitizing, room sanitizing?
Bethann	what about the ability to do frequent loads of laundry
Heidi	They talk about not sanitizing and just cleaning and disinfecting
Danette	That's is where the extra help comes in to help clean toys
Theresa	Even during the winter with the strong flu outbreak the cleaning crew used so much disinfectant spray. We found that was not enough still!
Carolyn	We are a dual-session program: making sure we can sanitize between sessions adequately...
Genevieve	If we are bringing on new janitorial staff will they need to go through the whole fingerprinting procedure? That can take some time?
sue	possibly new buildings with more rooms to separate the ratio
Bev	staff working in small offices will be hard
Lucy	where will the funding come from for all of the additional items and staff needs etc.?
christy	We are removing all soft items and rugs. Plan to put things down on sheets and spray on disinfectant with sprayer. Need more time to do this.
Yolanda	How do we keep children 6 feet apart and still deliver good social emotional instruction?
Kimberly	It is a big challenge, but we clean and sanitize all day already- we are up to the challenge.
Leticia	we have recommendations to no longer have shared toys but have "individually assigned toys" (DFS recommendation) so additional toys for all kids since we are going to try to avoid sharing...

What mental health supports do you think are needed for both staff and families?

Tanya	we need zoom meetings with family's.
Laure	I wish we could FIND full time mental health staff for our program. We cannot find licensed people.
Bethann	We have to make sure that everyone feels safe
Mercedes	wellness training. social emotional training
Cathy	dealing with fears, fears of getting sick, etc
Jennifer	In rural areas it is very hard to find any mental health services.
Dawn	on site support
Kimberly	Staff need access to therapy during the work day.
Danice	trauma support, theraplay, self-care for staff
SABRINA	Dealing with stress and depression
Sarah	offering ongoing access to free mental health services for families and children
Neeta	CDC has released guidance regarding early child care programs that are still in session for health checks, procedures for cleaning, disinfecting and toothbrushing, picking up and dropping off children
Cynthia	Staff need MH preparation for returning to work
Pam	Help from leadership to prioritize what needs to be done most.
Pam	Mental health for the children interacting with so many people in masks
Jenna	I think we need to be flexible with expectations of staff in order to support staff wellness and to focus more on providing supportive resources to staff. Our MHC is still having sessions via telehealth
Bridgett	Currently....the difference between fact and fiction and how to deal with fact realistically.
Heather	For staff: Increased team building once normal operations resume. We have been apart for nearly six weeks now.
Bina	impact of COVID -19 trauma by families and staff

Ashley	for mental health support I think many staff and families will need trauma related services
JESSICA	parent and teacher support groups facilitated by mental health specialists. A place to share concerns, stressors, etc
Lisa	how to reengage children back into group care with new requirements
Maria Julia	Our mental health is in family leave I would have liked a substitute mental health would come to support our group during this time.
Sandy	I am concerned about families that were already having mental health needs and are not getting help now.
Jennie	i need accessible information in English and Spanish. it needs to be equitable. the mental health information needs to be in both.
Patrice	How do we navigate social distancing with the children when they are accustomed to giving and receiving hugs.
Katie	We need to hire more mental health specialists for each center and training for staff and parents
Bev	individual counseling, trauma, financial, marriage,
Sarah	offering staff ample opportunities and access to self-care and mental health services as well
angela	adding additional sinks in classrooms for child handwashing
Ramona	15 laptops. 20-50 tablets and/or pre-paid phones for families
Corey	I think we are going to see increased child behaviors once we are reopened in the fall. This may not be immediately, but we will need to be prepared on how we will address this, whether for more staff or additional mental health consultant time and services.
christy	We are using our mental health consultant a lot more! Staff and families are calling our consultant. We bought a EAP plan to help our staff that did not have our insurance.
Heather	For Families: Stress relief. Most families are not used to having their children home like they are now, with no school at all
Theresa	I think our communities will need help with Trauma and grief as we have suffered many losses. Job placement services.

Shirnetha	Staff - dealing with trauma, managing the needs of children with trauma, supporting parents through trauma during and after, training for staff on mental health issues due to COVID-19
Lisa	Immediately we need 100 laptops for families.
Tammy	I have several staff members that have expressed concerns for their own health and safety upon reopening and are frightened that they will get sick.
Danice	can't order some of these supplies at this time due to backorder.
Pam	More hours for mental health consultants and nurse consultants.
Heidi	Hiring people to specifically do the cleaning of the classrooms and the buses.
Jennifer	We are not sure yet. We have EAP for staff, but families we are not sure.
Maralyn	As a program we are writing for our quality money to include a mental health therapist on staff to coordinate and offer guidance as families navigate the world of mental health services
Monica	I think that families and staff will need coaching around trauma informed coaching and trauma informed positive behavior supports
Neeta	A lot of these questions will be answered by the CDC and your local public health departments
Laure	Our program in South Central Tennessee needs approximately 50 laptops just for staff. If we looked at getting tablets for parents, we'd need 800 plus the cost of internet access.
Dirk	For both but especially families--assurance about income and that if they can't work they won't be left hanging for paying rent etc.
Joyel	I think what would be most helpful for both families and staff is one clear, strong message. Hearing so many different messages - or even slightly different messages from states, Feds, CDC, experts - it can be so difficult to know who to listen to. This creates anxiety!
Karen	NC Guidance: https://files.nc.gov/ncdhhs/documents/files/covid-19/NC-Interim-Guidance-for-Child-Care-Settings.pdf

John	If we acquire hardware with one time COVID money, we will need replacement funds in ongoing budgets
Bev	a lot of staff is having anxiety right now, never mind when we start back up
Deb	How to feel safe, Trauma informed, Compassion Fatigue,
Melanie	Helping staff feel safe/confident in providing services to children, holding children on their lap again and not being afraid of contracting illness, nor spreading illness to the child.
Sarah	Educare Seattle has recently reopened and could be a good resource.
Heidi	Hiring other mental health people besides just one that we have...one specific for staff.
Katherine	For both: Self-care strategies, access to therapy, group support, training in mental health practices
angela	transportation runs-minimizing amount of children on bus or van; PPE for transportation staff and cleaning supplies
Pam	We will need 75 tablets to lend to families at an estimated cost of \$20K with approximately \$2K for maintenance of those devices each year
Theresa	our children who receive special services haven't received them the same the past two months, and may be behind in their development or have behavior setbacks.
Erin	What if you need to hire more qualified staff and they aren't out there?
Lakeisha	Mental Health Supports daily check ins, Tipline or hotlines to call to make available to staff, How can yoga or other breathing techniques be built into the day or break schedules.
christy	I do fear the money will not be enough. I want to do hands free sinks at about \$250 each. We have a lot of sinks! This small change could run into high \$\$.
Teresa	Staff needs to be counseled and feel ok before welcoming parents back so the parents see the staff feel confident about being there.
Lynn	We will need to increase pay for staff or we will not be successful. Hazard pay
Katherine	Conscious Discipline support

Pam	Thinking about families who may be scared to send their children to centers when they reopen.
LARRY	Will Policies and Procedures need to be re-written for all of these adaptations to our service delivery?
Ramona	major cost would be another facility and teaching team to have smaller class size mandated by state/local
Cathy	what about staff in high risk categories? Such as Diabetic, asthmatic, over 60
Tonia	Make sure the staff has better protection gear like gloves, hair nets and face mask.
Deb	Mental health staff member on staff but it is too expensive for us.
Katie	We also need more Family service employees to be available for families who need additional help
Norma	being able to provide the support system for all the families and staff who may need it
Crystal	How to support staff and families in feeling confident that a group setting is safe and not putting self or children at risk
Jamila	when we have substitute staff, we need to be sure they are trained and qualified enough to be in the classroom, not just 3 ECD units.
Teresa	For staff, a system to get one on one counseling as needed.
Karen	https://healthychildcare.unc.edu/files/2020/04/COVID19-exclusion-flowchart-04.24.2020.pdf
Susan	When centers re open will staff and children have to be tested for COVID?
Joyel	It's so hard to know what children will need - when we haven't seen them! They may be just so happy to be back! Or masks could scare them. Or they could have an abundance of stifled anger. OR - they may respond very, very well to a smaller class size.
Melanie	Help children/families feel safe in the classrooms and new families comfortable in registering for HS.
Guadalupe	no only Spanish but other languages like Arabic too we have few families that only speak their languages

christy	Hands free soap and sanitizing stations are going up in cost and I cannot even order them. Each is running from \$30-\$50
Sandy	as mandated reporters will we have more CPS calls going in.
Debbie	Due to all the increased sanitation requirements will cause mental health issues and we may be losing staff its a hard thing to deal with due to dealing with home and work cleanliness with our own families and not taking illnesses home
Angela	our worry is how to relay all the new procedures needed in many African nation languages in writing and in person, especially during health screens. we have one language facilitator and 13 centers.
Danielle	Additional paid time off for mental health needs
Kimberly	Mental Health Consultants
jennifer	We have big concerns regarding having the funding for all of the additional aspects to implement for re-opening.
Kim	I feel that there will be a lot of anxiety with both staff, children and parents or guardians. So accessibility to a mental health consultant is very much needed.
Lisa	It will be hard on teachers to teach in a new classroom model
LARRY	No one knows how long these modified procedures will be in place ... perhaps ongoing for a couple of years ... so will OHS/Review Teams hold programs accountable for up to date policies? This may impact budgets due to the potential need to hire staff or consultants to write new policies
Tarah	I am concerned about trauma. We don't know what these kiddos are going through right now. Abuse calls have decreased significantly, but it does not mean it's not happening. Are we going to have substance abuse services that we send home to families who may have started drinking or using during the stressful time and how do we do that sensitively? How to become more trauma sensitive? In rural communities how do we reach families who may not have the ability to make appointments due to transportation or financial complications due to COVID-19

sue	right now , mental supports that are helpful is calling the parents and help providing for their needs, which we have been doing , for return, family policy programs talking about mental health supports and asking ...what are your needs?
Jennie	more information on how trauma can cause developmental regression and how now all children are experiencing global trauma.
Sandy	How will they receive the services? in person?
Nicole	I'd like to have some Mental Health support PD days before the opening for staff.
Lisa	More social work support
Ashley	Need materials for social emotional that specifically talk about Covid 19
Pam	Our program ended so suddenly, children may be having trust issues that we will stay open.
Dian	We don't know what transitioning is going to look like
Mercedes	domestic abuse within the home
Jamie	Just making sure we have access. In rural areas there are not very many providers and they are usually at their limit during regular times. Telehealth or video access to out of area providers and then have to worry about insurance paying for providers that are not in our area
John	We need to consider redesigning our program options and schedules to reflect social distancing protocols for some time to come. physical space capacity will limit us to half the number of children
Monica	A way to support staff in the transition back is to help them plan and anticipate what their children's skills might look like coming back. What skills might they need to focus on (self-regulation) from the beginning. When expectation meets action, staff are more mentally prepared to adapt and perform.
Lakeisha	How to celebrate triumphs or each other when we return or even virtually.
Angela	Our agency is doing weekly mental health group online counseling services through our insurance for our staff, at this time of closure.

christy	Purchasing enough room dividers to divide space. These are \$150 to \$200 each. Purchasing new tables to spread children out.
jodie	there could be an increase in challenging behaviors as kids have not been in school for so long
Dian	Children and staff and families have been in closed quarters, domestic violence could be an issue.
Patrice	Speaking of trauma, how do we navigate giving and receiving hugs without them feeling rejected.
Tarah	We may also have to address attachment issues. How many kiddos are spending 24/7 with their parents and may not want to return to school.
Soheila	An online transition with the children would be great. Teachers can prepare children for a new classroom and center role
Shirnetha	A curriculum to teach social/emotional skills to children and parents.
Tonia	Therapist that helps and not play with their own phones. Make sure staff does not get sick if a child comes in already is since they say we can not send them home unless they have a fever of 102
angela	domestic violence; child abuse; well-checks for children; active supervision; families with substance abuse and mental health issues not receive treatment or taking medication; homelessness/families "doubled up"
Melanie	Attendance for children
sue	communicate with the families
Theresa	I am worried about HEALTH supports. We have many children with overdue physicals at this point because doctors are cancelling appointments.
Jennifer	How to be able to hire a Mental Health Specialist/consultant or even more than one
Pam	Time to do more outreach to families who have been difficult to reach. I am concerned that the people experiencing the most trauma may be the hardest to reach.
Deb	It's not just MH, it is also support for disabilities. EDN hasn't been able to support families and children.

What additional flexibility do you think you'll need?

Maria Julia	enrollment numbers
Jennifer	Toothbrushing requirements
Norma	exactly rebuilding relationship with children and the families
Pam	meeting enrollment numbers, meeting hours offered requirements,
Jennifer	Opening one classroom at a time
Laure	Enrollment and Attendance may be issues and yes, Inkind worries
Dawn	enrollment/recruitment, NFS,
Janell J	<p>We are sending our budgets through HSES to our Regional Office which outlines exactly what we need and how much it costs. I have to do 13 of those requests. Hard to think that I need to send you all that info too. Don't know if you want all of that, but we have four OHS funding streams in multiple grants. Huge job just to keep track of 4 COLA, 4 QI, one Summer and 4 COVID one-time funds. Especially since we are still in "conficendial negotiations" for our DRS grant (2 funding streams) which has to be prorated for some with the old grant and some with the new grant when awarded. We don't even know if we will get QI for our largest grant. Sorry, you may not have needed all of this, but that is what a lot of us are dealing with, and responses are very slow in coming to help in decision making.</p>
Sharon	concerned about enrollment numbers for the fall

Susan	<p>One example of a cost: Touchless paper dispenser is \$62 each and we need 62 of them so \$3483. Touchless soap and hand sanitizer dispensers are \$15.50 each and we need 60-80.</p> <p>This does not include the soap, sanitizer and towels that go inside the dispenser. Touchless thermometers are \$80 each and we need 30 so \$2400. Smocks another \$1000. It adds up quickly.</p>
SABRINA	Meeting federal shares
Ashley	Worried about parents not feeling safe bringing their child to school
angela	ongoing attendance and ensuring child and family well-being
Lori	My concerns are attendance, non-federal share requirements and meeting staffing educational levels, due to staff being sick
Teresa	Attendance, meal counts, outcomes
Laure	What do we do if we don't have the staff to stay open?
Nancy	attendance enrollment hours of service PIR CLASS
Sandy	What about not meeting enrollment due to lower class size.
catherine	enrollment, attendance, deadlines/timelines for assessments/screenings
Maria Julia	we might lose families and might not have new families interested for safety reasons
Erica	The flexibility for staff to be able to continue work remotely if needed due to children being at home (school closures), child cares not being open, summer camps being cancelled, etc.

Carolyn	concern with meeting health requirements, specifically WCC and dental, attendance requirements for in-center and home-base, ENROLLMENT requirements
Janet	Next fall enrollment
Tammy	attendance and 1020 hours. Most of our centers are located in elementary schools.
Ashley	attendance for home visitors, social attendance, meeting health requirements as it may be hard for families to get appointments when needed
Jennifer	Concerned about being fully enrolled for the upcoming school year when we are limited in being able to take applications currently
Tammy	I am concerned that the staff will need more time for cleaning and sanitizing which will make the number of hours per day with children less.
Angela	waves of data will be missing
Ashley	In-Kind and Attendance are a big concern for re-opening.
CESA 11	Need to have for getting fully enrolled.
Heather	Attendance may be an issue. Some families may not be comfortable sending their children to Head Start if our public schools in the state remain closed
Julian	Realistically ,are we really prepared to serve our parents without any fears or reservations ? How can we communicate the same passion and continuity of care with this traumatic situation that is updating and changing everyday .
Alysha	What about health? I know of some parents who have recent Physical's expire for their children but feel unsafe going to doctor's offices at this time.
Heather	Non Federal Share, Attendance, Flexibility for home visits

Lisa	Enrollment requirements. Child outcomes. School readiness and CLASS
Patty	flexibility on enrollment of children. If we can only have 8 children in a room that normal holds 17
Bridgett	Being fully enrolled in the fall for both EHS and HS and what happens when we are underenrolled this summer for EHS.
Danice	What about staff that are reluctant to return right away? Meeting 45/90 days dues to back up in the clinics
Tonia	Parent involvement and staff help
Danielle	Continuing options to work from home when possible to balance the changes in family needs.
Melanie	NFS match; Parent Engagement Activities - providing group events/activities may not be safe;
Monica	It will be important to help staff understand flexibility around measurement for progress, what will we actually be looking at compared to what we normally are measuring
Theresa	I am worried about attendance and enrollment requirements, especially for summer.
Jerri	Attendance. Many families will probably still keep their children at home even once things start to open up
Maria	We are very concerned over meeting the non federal share as so many of our partners are struggling also.
Ramona	Drop for non-participation due to extended or excessive absence
Sarah	How can we help our families get the PIR services they'll need with some health/services closed?
Jeanene	Attendance flexibility when we return. Families may have reservations on returning to soon.
Jennifer	flexibility on getting enrollment, screenings done on time

Joyel	Class size, family style meals, attendance, capacity, etc....
Karmeshia	Concerns about enrollment requirements if the child staff ratios are reduced
Kimberly	attendance maybe half the class on MWF then the other half TTH
Bev	enough grant monies to cover all costs, enrollment, attendance, keeping staff,
Carol	Reaching full funded enrollment prior to start up in the fall.
Carrie	Can a family opt to stay with virtual services rather than return their child to the classroom when we re-open?
Nicole	I think we will need more flexibilities around Enrollment, Attendance because our recruitment has been impacted by COVID. Also, flexibility with Health requirements because doctors offices will be inundated.
Sandra	increased number of days to fill slots due difficulties getting signatures/paperwork completed.
Shirnetha	<ul style="list-style-type: none"> - Meeting NFM - Meeting all OHS deadlines - Student assessment data requirements
Jennifer	Counting a home visit as a home visit if it is completed over Zoom or FaceTime
Nancy	Parenting Curriculum?
Terina	Flexibility- meeting requirements for socializations, timelines for screeners/assessments, enrollment/recruitment
Yvette	Yes attendance is a concern along with the enrollment numbers
Tabitha	flexibility for attendance for sure, parents may not be comfortable bringing their children at some point
Heidi	I think we need to remain flexible with staff and very aware of peoples behavior and how the situation might be effecting them.
angela	meeting basic needs-food shelter clothing etc

Pam	We've been doing virtual home visits, some families may want to continue that after we reopen.
Cindy	In-kind
Cynthia	Great concern about enrollment requirements and changes in sqft needed for classroom ratio
Pam	There was already a significant shortage of qualified education staff. a lot of staff may not be able or not want to work due to health conditions.
Genevieve	Is the federal government going to ask program to return a portion of their funding for this year? What about funding for next year?
Bethann	concerned about family engagement activities taking place, do we have volunteers still be in classrooms
Jennie	initial 45 day parent engagement requirements.
Carrie	Concerns on enrollment numbers and families that have preferences to have services provided virtually
Mollie	Extra time for 45 day and 90 day health screening requirements
Christine	If we are able to open this summer, but do not accept children who are experiencing COVID symptoms (which can include a cough, and knock out a lot of children), that will greatly impact our attendance numbers. What about families that are afraid to come back b/c of personal fears, but don't want to lose their spot as well?
Bev	parents being afraid to send their children
Margaret	Concerns about home visits, families not wanting us in homes.
Susan	flexibility to mesh HS requirement with State mandates for reopening and beyond.
Deb	I am worried about enrollment, until families feel safe. Attendance will be hard to meet if children's families are ill.

Jennifer	How can we address the lack of In-Kind opportunities from this year?
Susan	What will the number of children look like in EHS/HS in the fall?
Jennifer	I am thinking about flexibility for when we return to our center. Like many have said, this is not going to be like flipping a switch. We are going to need time to acclimate and get staff ready with training.
Heather	Enrollment may take some time to recover as public schools work to reopen
Katie	Enrollment is a big concern because we are not able to be out there sharing our programs to the public-
Stacie	at least for one year, allow for morning and afternoon (half day) sessions
Gabrielle	How can we reduce class think we can go back to half and half am / pm
Brandi	I am concerned about health requirements for children when the medical and dental clinics will be backlogged with appointments upon reopening.
Corey	If our program looks differently at reopening, especially if we cannot start with transportation, then we can very well see attendance issues. We will probably also see families keeping their kids at home more often for slight illness because of fear.
Rachael	Non-Federal Share Waivers Attendance Policy: Considering Fear of COVID-19 as an acceptable reason for a child to be absent. Enrollment Numbers
Bev	some families have already moved
Christine	Will there be flexibility in the required number of home based home visits? Or in the enrollment/recruitment numbers?

Georgiana	Will the need for more outside time become a concern with the length of the school day, depending on class size and playground time?
Nancy	Policy Council - elections, meetings, engagement, required approvals
Heather	Ability for temporary reduced enrollment to limit group sizes
Danielle	What will the federal review end up looking like for those programs that had it cancelled at the last minute?
Theresa	We cannot recruit well now because of lack of visibility in the community
Monica	Flexibility from HS on what is considered learning opportunities and home visits
Tanya	afraid of meeting enrollment numbers and disability numbers
Sarah	more time or staffing to clean surfaces/toys/classroom we will need some flexibility in our enrollment and ratios, possibly having lower children enrolled. will we still get the funding that we need with fewer children potentially enrolled?
Susan	Ditto enrollment concerns. AS well as continuity of staff.
Tricia	Flexibility in attendance requirements
Maria Julia	health requirements might be difficult to attain
Pam	I am concerned about being able to serve the number of children we are funded for because of the need to have more space per child. We have classrooms that we can only provide more space by reducing the number of children
Lynda	Worried about being able to show "virtual home visits" for all families to have confirmed enrollment for each month. We are having regular contact but not all of our families have the ability to use technology for us to "see" our families through Zoom or FaceTime.

Mmselle	30, 45, 90 day requirements. many children have not & will not have had a well child visit or dental visit. 45 day due to attendance concerns
Bethann	concerned about a classroom becoming a hot spot for the virus
Ramona	PIR requirements/ 30 day deadlines
Mercedes	Transportation issues because of family employment
Lisa	This is not the most effective facilitation strategy
christy	We would love, love, love the flexibility to have smaller groups sizes at least until we are out of the clear. We want to be here for working families but I am really worried about room size and the ability to keep children safe in groups of 17 to 20. We want to have the ability to have smaller ratio in some of our smaller rooms.
Jamila	We need to be able to work from home if we don't have to be in the classroom.
Sandy	How do we to do more bus runs or smaller busses.
Soheila	Health policies need to be revised. A sick child that would be send home may have to stay home for 14 days
Angela	flexibility: definitely attendance-children will be staying home longer and more for COVID/illness symptoms will definitely affect this.
Heather	We have a lot of grandparents and great-grandparents raising our students. This is a higher risk group. This may affect enrollment and attendance
Tanya	attendance absenteeism number changed to accommodate parents work schedule.
Lakeisha	1. Attendance. 2. Enrollment 3. Assessment 4. Home Visits 5. Planning Time for Teachers 6. Technical Standards and requirements for Staff

Susan	At the present time criminal back ground checks are on hold. How do we address this ?
Ashley	Flexibility with meal options and being able to send food home with families if needed
Teresa	Understanding that this may be a low enrollment year.
Melanie	PC Meetings requirements; Enrollment requirements may not be possible if communities are afraid to enroll due to health concerns.
Maria	We will welcome flexibility on enrollment as we would now be seeding our program for the fall and working remotely makes this almost impossible
Beth	We may not have families interested which would be a natural way of having smaller class sizes. It would be great to have OHS flexibility that we wouldn't have to do reduction of enrollment and keep their support/understanding on full enrollment going.
Sophia	flexibility in hours served per child for the year
John	Systemic response for the HS staff who are over and or immuno-compromised.
LARRY	Curious how OHS will hold program's accountable for attendance of children. Many families may become very inconsistent in sending their children. Will parents want to continue receiving services via Zoom etc. as they are now versus going to physical classrooms. Will they still be able to be enrolled? Will programs need to have a dual enrollment option...center based and center based distance enrollees.
Pam	Staff requirements as we try to fill in for sick staff.
Theresa	I'm worried our annual report will be skewed due to this... will that affect our 5 year grant request coming up?

Tarah	Meeting the 10% disability - may have a hard time getting agencies in the building to observe if there is a disability suspected. It may take longer to get serviced because they may want to determine if behaviors were due to COVID-19 or if it is a true disability
Dimitra	Understanding how we can collect necessary data from families to be at full enrollment, especially with our limits to get into our buildings
Susan	Ditto attendance issue and tracking. Need CACFP flexibility continued perhaps.
Shirnetha	How would we meet HSPS requirement for hours of service?
Beth	That could help the budget too.
Kim	need funding flexibility w/ allocations and all of the follow-up paperwork required by Regional Fin Specialist
Kimberly	what are meal times going to look like in the classrooms-cafeteria style
Debbie	At this time we wouldn't be able to know what flexibility is needed until we face those challenges in the future time due to this may go on for another year. Hard to say at this time.
Jamie	Are we even going to be able to reopen in the fall and what will the program look like if we cant? We spend a good part of our time talking with parents about limiting screen time and now we are asking them to do the opposite
Deborah	We are going to have to meet families where they are. They may very well be reluctant to separate from their children and vice versa.

Stefanie	<p>Once a week home visits for 90 minutes aren't occurring; therefore, we'll miss the 46 visit requirement.</p> <p>Socializations for Home Based won't be met. What does that need to look in the future with social distancing</p> <p>Hours of operations met for the EHS-CCP Option</p> <p>Screening requirements (i.e. vision, hearing, developmental screenings, etc)</p> <p>Reporting on Programmatic Goals impacted by inability to acquire reliable data related to School Readiness</p>
Lori	Staffing qualifications, due to current staff not being able to return and new staff not having the educational requirements
Keishala	Enrollment, accommodations, ratios and interests or lack there of for families of children with disabilities.
Lisa	What if families are afraid to send children to school
Patricia	Will number of hours required be looked at
Susan	What is Parent Orientation going to look like? Or our Health Screenings?
Pam	Is there a way to get funding for facilities to be able to have enough distance between staff in offices as well as to serve the same amount of children but in smaller groups?
Norma	what will our parent engagement meetings and training look like at center level
Dian	<p>I don't know if anyone has mentioned meal times, we do family style meals.</p> <p>And for our homebase parent eds. the may have to re-vamp going into the home</p>

Sophia	flexibility in observations and checkpoints for children who are participating virtually
Bev	parent events? Policy council?
Laure	we are looking at changing our home visits to sidewalk talks
Angela	and community partners?
Corey	If we received duration funds, would there be the flexibility to not meet 1020 hours for the year, to provide modified services.
angela	We will lose other funding sources potentially if we stagger services to children-will Head Start finally send funding to fully fund services; School District Grantees have a higher cost and are on Union contracts to teach full day
Deb	The 30 day requirement to enroll a child when one drops. It may take longer now that families are more fluid.
Sabrina	Center-base and running classrooms may be rough. Due to children being out of school for the school year it will effect my staff as well as the subs in the substitute company.
Nicole	What if some enrolled parents CHOOSE to remain at home with distance learning? Is that even an option if they don't want to go back to the center yet?
Janet	The difficulty to families with working parents to adapt to different school hours
Jamila	families is having a hard time teaching children at home or participating in virtual learning. some they cannot read or speak English.
Tammy	Split classes older children Mon, Wed, Fri, younger children Tue, Thur
Stefanie	Guidance around monitoring visits onsite to the EHS-CCP option
Emily	Will Home Visiting funding be affected if we families don't let us back into their home? How long will virtual visits be accepted as attendance after the stay at home order is lifted?

Christina	If we stagger when children come like MWF and T& Thur do we run the risk of still exposing all the children if the same staff are there both days
Dian	How will we keep in-kind, how will we generate in-kind?
Pam	Defining virtual home visits.
Rishie	How to use assessment tools like COR to note observations during remote learning?
Deborah	If we continue virtually, how do we verify income while honoring data sharing laws?
Angela	We are using ChildPlus to track virtual family contacts.
Leigh	if classes are split, wouldn't that affect the attendance?
Dirk	Will need flexibility in meeting enrollment and hours of service requirements if physical distancing remains in place long term
Mercedes	being able to evaluate of the effectiveness of the virtual home visits
christy	Many of the childcare centers in our area are closing for good- two this week. So sad. Going forward Head Start is going to need funds to fill the gap. I think a lot of new people will be income eligible that would have never been eligible before covid.
Lisa	Grandparents need support to help with caregiving.
Terina	Flexibility- If we find that technology is working for more engagement, will we be allowed to continue offering those types of services?
Melanie	Reaching CLASS scores will be difficult if classes are not back to normal, attendance is poor, routines are disrupted
Pam	Virtual home visits and/or virtual parent meeting counting for OHS requirements would be helpful.
Nikki	How can we offer Family Engagement while maintaining social distancing?

Bev	vulnerable staff with health issues
Kalisha	Additional flexibility: I worry about accommodating decreased group size. Will we serve fewer so that those enrolled maintain high quality services? Do we reduce to 2-3 days per week so that we can serve the same number of children by staggering attendance?
Jamila	some families they cannot use the computers yet.
Danielle	I created a Google Form for our home visitors to report virtual visits to their Ed Coordinators so that they can be easily printed off for files later.
Tammy	In kind match will be different as volunteer in the classroom may be reduced
Tanya	sample present but working off site. Remote learning 1 or 2 days at home.
Maria	Most families do not care for virtual programming and see it as a necessary evil. They realize that children need to play and socialize and miss it tremendously.

How might you help children who may be at a different place academically and socially than they typically would be if they had uninterrupted access to preschool services?

Deborah	We are going to have to do what we always do, meet them where they are and design supports and instructions to move them forward. It is what we do.
Bridgett	Perhaps you could use community partners to come in and do extra reading to children and to complete one on one activities.
Tarah	Focus on social emotional learning at the very beginning. Talk a lot about feelings, talk a lot about making friends ... kids may not understand that it is going to be okay to make friends again.
Theresa	our special services manager and Mental health coordinator are much more involved with these families now 1-2 week, but it is not the same as a teacher providing the services.
Monica	A new strengths based screening upon return would help identify the most important parts to target, but remembering that community building and trust building should be where we start
Mmselle	rebuilding relationships
Mercedes	working on coping skills
Ashley	Having enough funds and flexibility to send materials home to encourage academically what that child may need
Deb	We are 0-3 but the infants and young children will need more nurturing. We will need more staff to support the youngest children.
Sandy	How do we help them readjust to the classroom. they will not be at the same development level that they were before. I foresee lower scores.

christy	I really appreciate NHSA offering solutions for virtual learning platforms but these things cost money. If these funds are non reoccurring, how do we continue to use them?
Corey	I think we need to be prepared that our outcomes data for next year will probably show declines because of everything that has happened, as well as potential changes to service provision.
Heidi	It is going to be about relationships, compassion over compliance and connection over content
Janet	How about a virtual tour of a kindergarten class and building filmed for transitioning kindergartners
Dian	I don't think we will be able to focus on academics at the beginning, supporting the child and families to see where they are, meet the needs of the child
Janell J	We always meet the child where the child is. We cannot "catch up" what has been missed, we can only prioritize what needs to be shared. We may not need to have every child know the names of every animal, but they may need to know how it feels to learning something.
Pam	We always try to individualize activities for children. We do know that the children with special needs whose families we have had contact with have slid back. It will take a lot to get the gains we had made back.
Tarah	Teachers and staff need to build relationships...this is going to be KEY!!
Marianne	Preparing ahead of time how families want to be contacted during an extended shut down.
Marlene	Is there a chat icon? I only have the ? box.
Pam	More staff members to help those children return to the school schedule.
Lisa	it will be day 1 all over again

Angela	our reopening will be focused on social and emotional and health practices for our children.
Melanie	We may not be able to get health requirements met since the health system is stressed in some areas, and/or behind in meeting health needs since typical health services have been delayed for over a month nationally.
Rebecca	When visiting the block it does not indicate how to register.
sue	Student teachers may help with the classroom . Bringing in additional help to work with individual students
Janet	Think through a certificate and photo for closure for leaving kindergartners
John	When it happens again
angela	Intentionally planned individualized differentiated instruction using a variety of strategies
Lisa	It will be all about social emotional support to start
Lisa	THAT'S THE BIG QUESTION
Sarah	We might need more family education, offering families the tools to support their children while they are at home
SABRINA	Provide resources and inks so that parents can assist at home
Sandra	Meet them where they are and build on that.